

Integrated Clinical Services Management (ICSM)



..... Introduction

& objectives



health

Department:
Health
REPUBLIC OF SOUTH AFRICA



When you
Enter this
Little room
Consider yourself
One of the special
Members of a group who
Enjoy working and learning

Who am I?

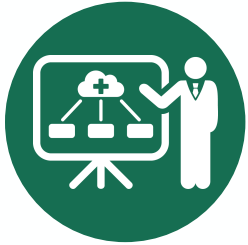


Name:

Designation:

How do I fit in the big picture?

Purpose of the training



Before we get there...

...let's get to know each other

Who are you?



Name:

Institution you work at

Job role:

How long have you been working at the institution?

Expectation from this training session

If you were to create a slogan for your life,
what would it be?

Outcomes of the training



At the end of the training we expect all participants to:

- Understand the **context** for ICSM
 - How does ICSM fit within the Ideal Clinic Realisation and Maintenance (ICRM) development?
 - The Ideal Clinic dashboard
- Have a common definition of **Integrated Clinical Services**
- Be able to describe the various **components** and the **principles** relating to:
 - Health Service Re-organisation
 - Clinical Management Support
 - 'Assisted' Self-management
 - Population Health Awareness & Screening
 - Health System Strengthening

Outcomes of the training



Be able to conduct:

- **Pre-implementation preparedness**
- **Health Service Re-organisation**

Have a clear understanding of:

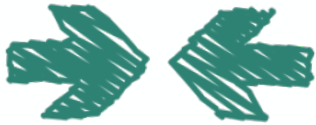
- **Clinical Supportive Management** - and the clinical tools that are available to support the optimal management of patients at a Primary Healthcare (PHC) level
- **'Assisted Self-management'** - and the role of the Community healthcare worker (CHW)
- **Population Health Awareness and Screening** activities

Be able to **monitor and evaluate** the **implementation** and **effectiveness** of ICSM

How are we feeling?



Ready for the
smart life?



Ground rules



- Ablution facilities
- Time management
 - ▶ **start and end time**
 - ▶ **tea and lunch time**
- Punctuality
- Cell phones and laptops
- Attendance registers
- Pre and post assessments
- Participation

Acknowledgements



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