

IDEAL CLINIC REALISATION AND MAINTENANCE (ICRM) FRAMEWORKS PROGRAMME WORKSHOP

DATE: 25-26 MARCH 2024

**TEBOGO DIOKA
ACTING DIRECTOR: CERTIFICATION
& ENFORCEMENT**



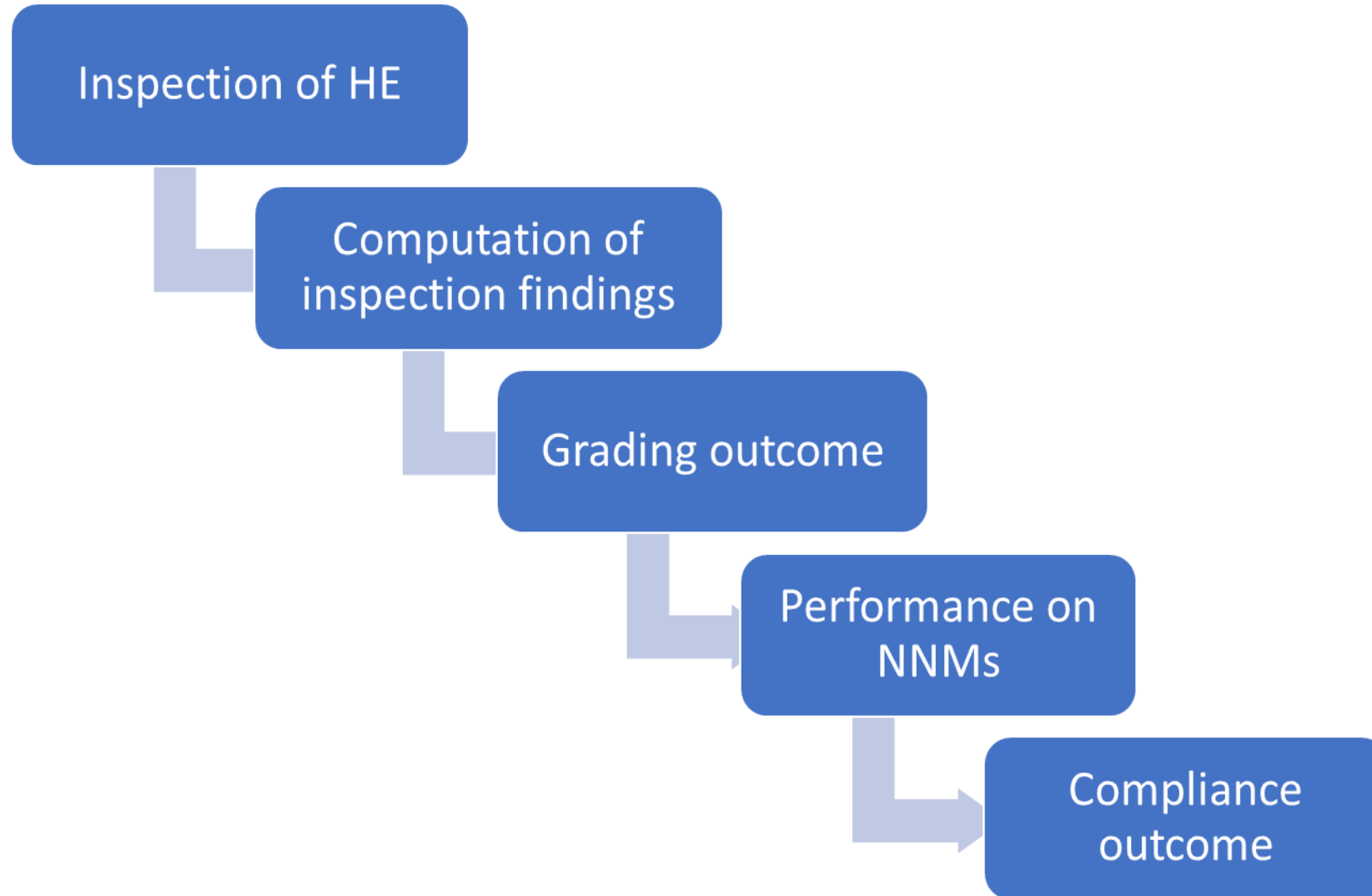
- 1. Introduction**
- 2. Compliance outcome decision algorithm**
- 3. Findings comparison i.r.t compliance**
- 4. Findings & ICR&M Experience**
- 5. Inspection schedule**
- 6. Upcoming events**

The Office of Health Standards Compliance (OHSC) is a health regulatory body established by the National Health Act as amended in 2013 with the responsibility of promoting quality healthcare by ensuring health establishments meet prescribed standards of healthcare.

It does so through the inspection of health establishments, the certification of those establishments complying with the minimum standards requirements and issuing compliance notices to those establishments that fail to comply with the requirements.

The promulgated regulations on the norms and standards for different categories of health establishments came into effect in February 2019.

The inspections conducted by OHSC are not a punitive exercise or measure but, it is a process to work and empower the public and private healthcare sectors through various consultation processes to meet the required minimum quality standards of care.



ROUTINE & RE-INSPECTIONS FROM FY 2020/21 TO FY 2023/24

FY2020/21

387

Clinics/ PHC

Overall compliance rating

21%

80 Compliant 307 Not Compliant

0

Hospitals

Overall compliance rating

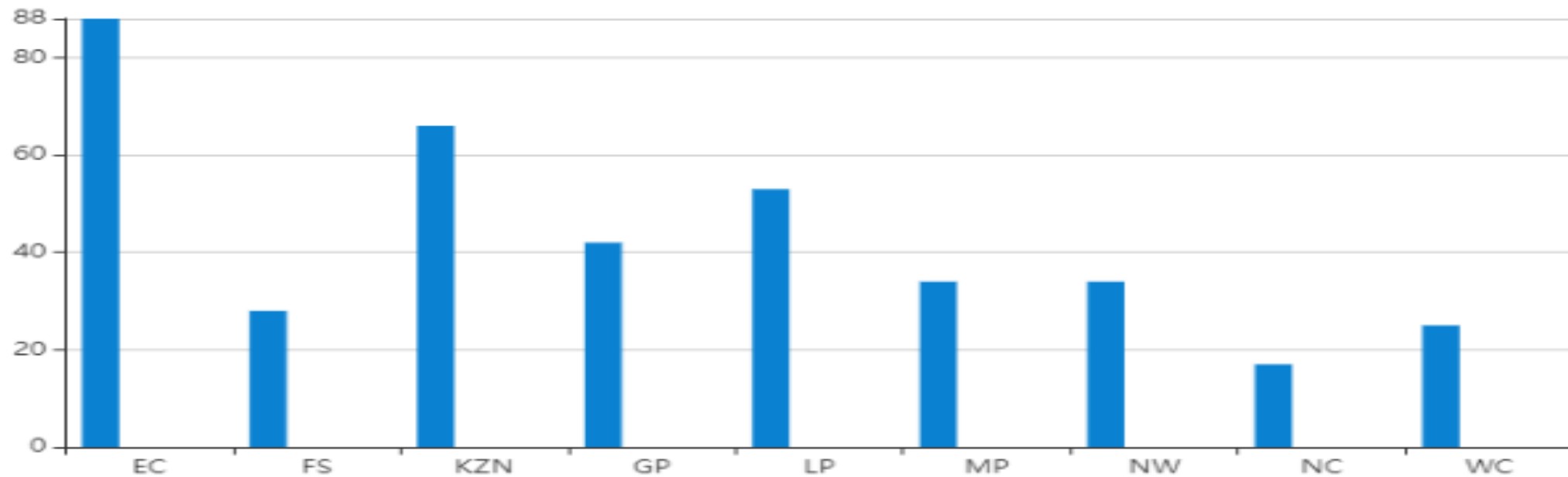
0%

0 Compliant 0 Not Compliant

Distribution of HEs



Clinics/ PHC Hospitals CHC



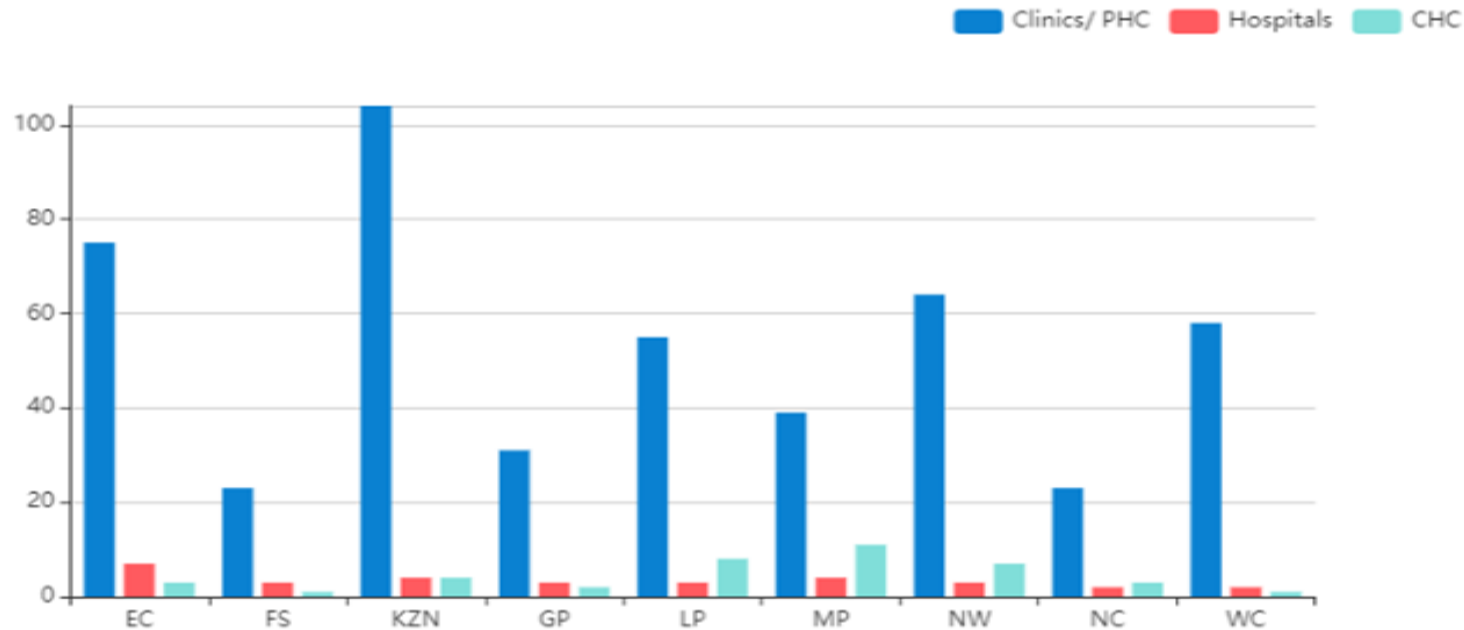
2021/2022

472 Clinics/ PHC
Overall compliance rating 35%
165 Compliant 307 Not Compliant

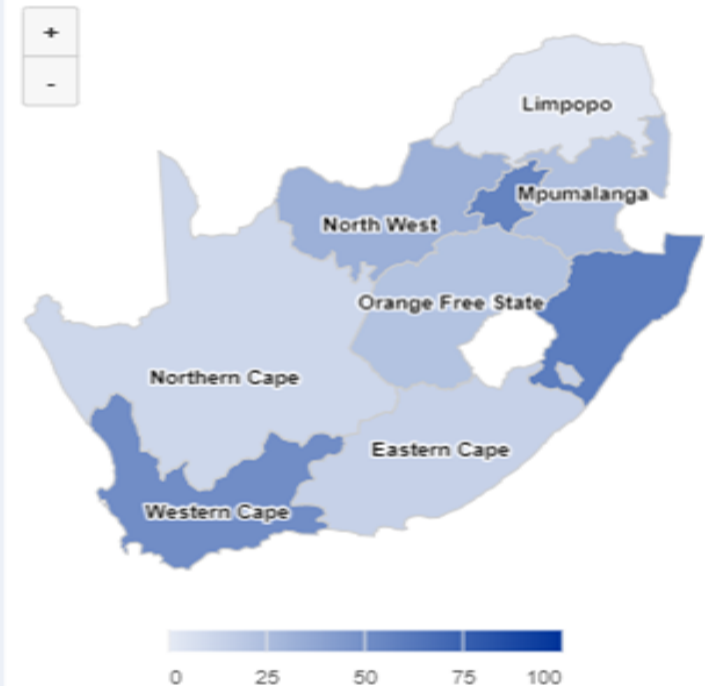
31 Hospitals
Overall compliance rating 10%
3 Compliant 28 Not Compliant

40 CHC
Overall compliance rating 25%
10 Compliant 30 Not Compliant

Distribution of HEs



Compliance status by Province



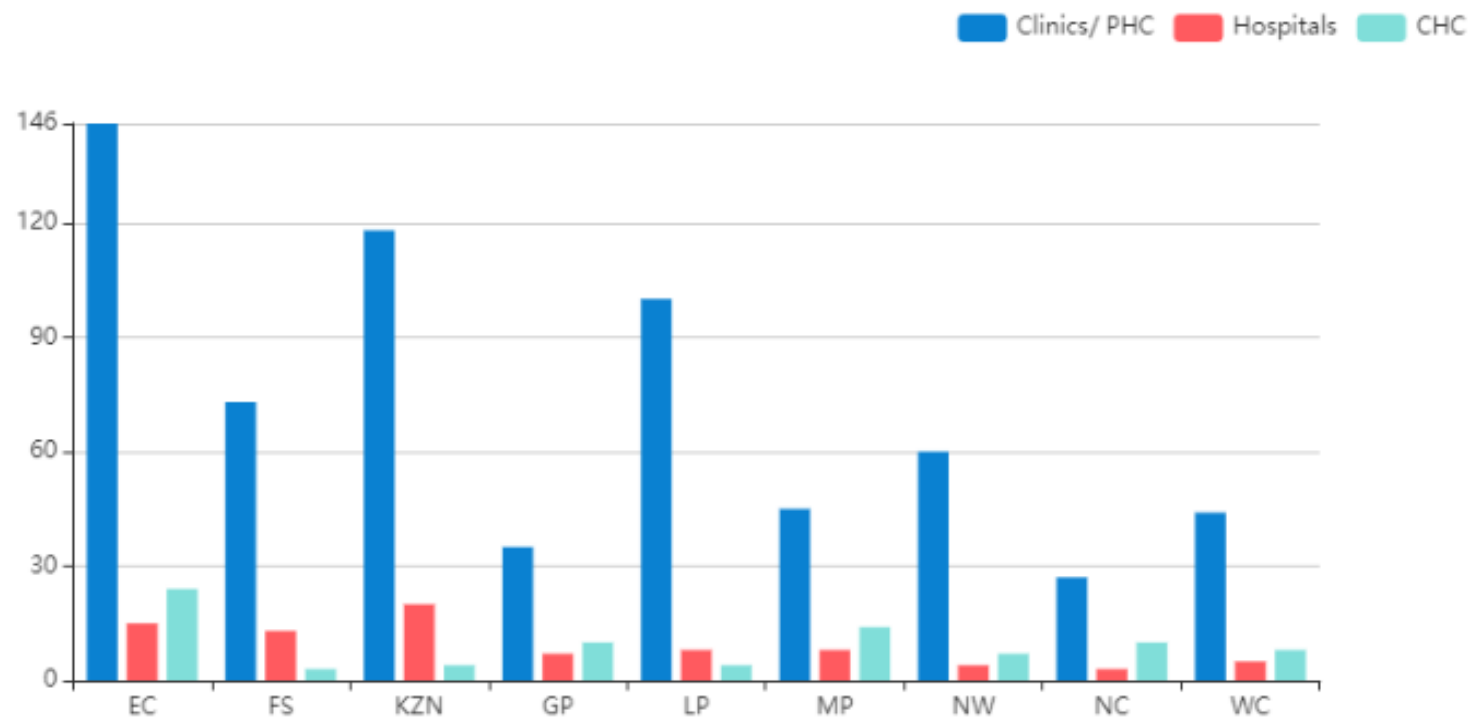
FY2022/23

648 Clinics/ PHC
Overall compliance rating 40%
261 Compliant 387 Not Compliant

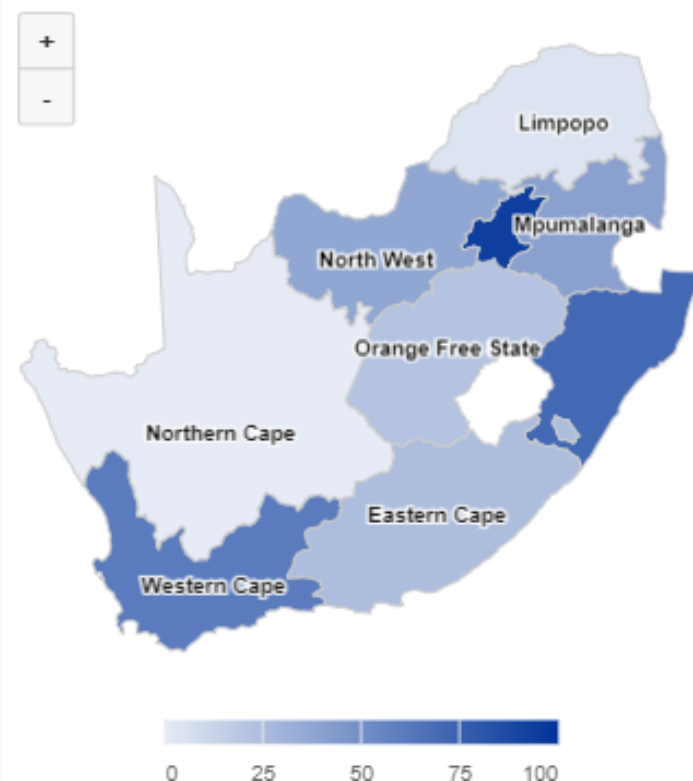
83 Hospitals
Overall compliance rating 18%
15 Compliant 68 Not Compliant

84 CHC
Overall compliance rating 39%
33 Compliant 51 Not Compliant

Distribution of HEs



Compliance status by Province



2023/24

710

Clinics/ PHC

Overall compliance rating

77%

546 Compliant 164 Not Compliant

78

Hospitals

Overall compliance rating

77%

60 Compliant 18 Not Compliant

142

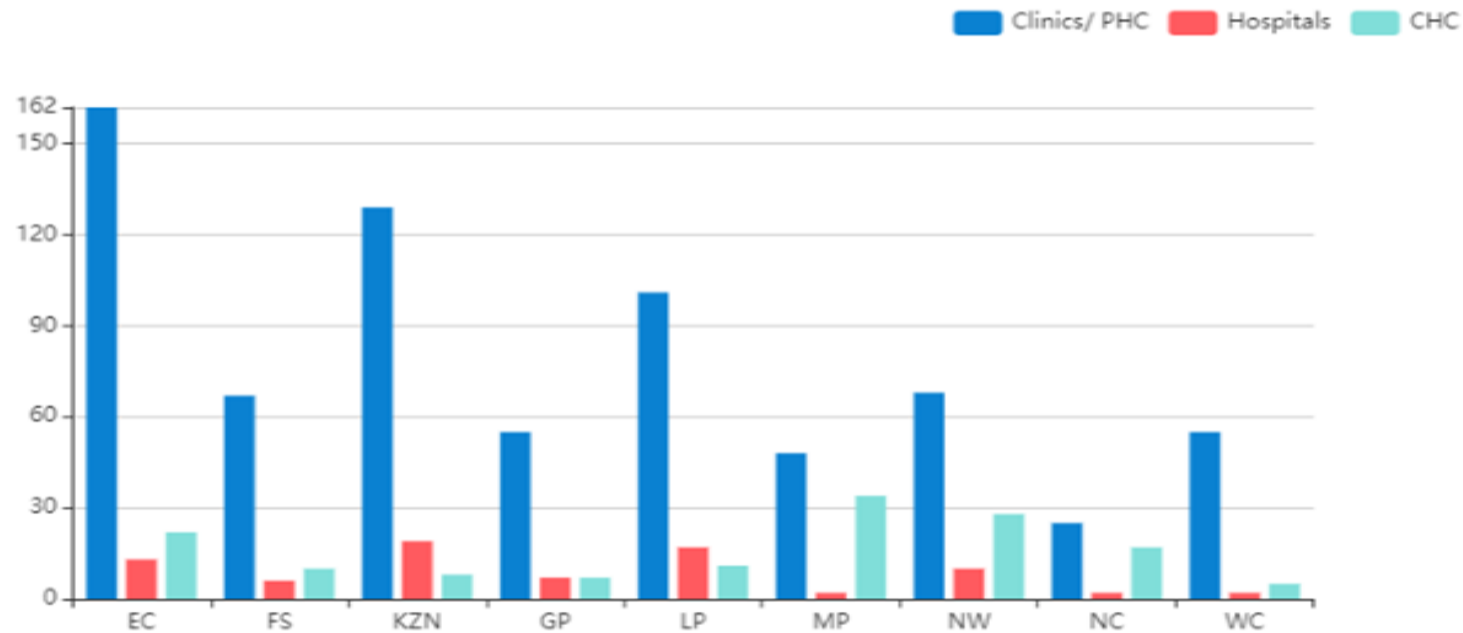
CHC

Overall compliance rating

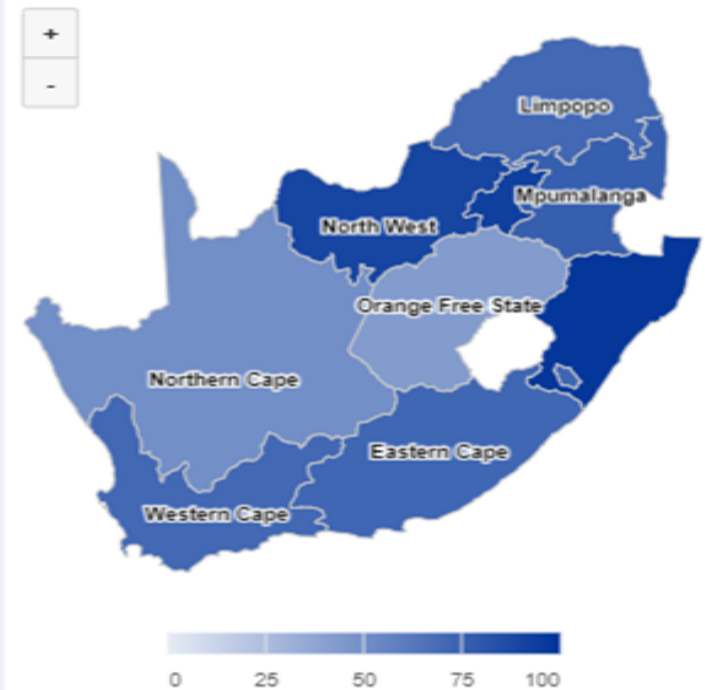
74%

105 Compliant 37 Not Compliant

Distribution of HEs



Compliance status by Province



- All the 10 components of the ICR&M are covered by the regulated norms and standards.
- Results demonstrate an increase in the rate of compliance across all levels of care.
- HEs are better prepared
- Improved quality of evidence
- Improved understanding of the requirements of OHSC
- Managers were able to align the ICR&M POE with OHSC
- Some managers are still keeping 2 separate POE for ICRM & OHSC
- Some managers felt that there was still need for more alignment

- Inspection schedule was issued earlier in the year:
 - to allow manager to assess their readiness,
 - properly prepare for inspections,
 - close identified gaps or seek assistance where necessary

- **Reinspections**

HEs not responding to inspection findings leading to reinspections

Opportunity still lost even during reinspections- still HEs found non-compliant

Assessment of centrally approved documents such as SOPs, SLA etc. to:

- Promote degree of standardization of practices in provinces
- Reduce the disruption caused by inspections
- Reduce inspection time

ngiyathokoza! **ro livhuwa!**
dankie! **ke a leboga!** **enKOSi!**
 thank you! **udo livhuwa!**
inkomu! **ngiyabonga!**
 ke a leboha!
siyabonqa!



OHSC

Office of Health Standards Compliance
Ensuring quality and safety in health care

www.ohsc.org.za

+27 (0)12 942 7700