



Western Cape  
Government

FOR YOU

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Health & Wellness

# NATIONAL ICRM WORKSHOP

Provincial Office  
Directorate :Assurance  
Quality Assurance :Sub-directorate  
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# Overview

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1. Experience of implementing ICRM tools aligned with OHSC:
  - Strengths
  - Challenges
  - Recommendations
2. OHSC accredited facilities

# 1. ICRM & OHSC

Strengths	Challenges
<ul style="list-style-type: none"><li>• Open communication with OHSC &amp; NDOH.</li><li>• Closer alignment of tools leading to better results.</li><li>• Checklist for SOP's helps with compiling.</li><li>• Grace period for compliance.</li><li>• Exemptions when needed</li></ul>	<ul style="list-style-type: none"><li>• Monitoring of implementation of SOP's.</li><li>• Clarity on responsible authority to sign off SOP's.</li><li>• Tool used for CDC's- ICRM uses CHC tool but OHSC uses clinic tool.</li><li>• Discrepancy when evidence is submitted to OHSC, one inspector will accept whereas another would not.</li><li>• Quality improvement plans – thoroughness and also inspector expectations</li></ul>

# Recommendations

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- ICRM should include description of how to assess SOP's like OHSC tool exp. Date of SOP, implementation date, etc.
- Alignment of numbering between the two tools.
- Inspectors to be more consequent when inspecting
- Consider to have same format for Ideal like the one for OHSC. This will decrease time period of updating evidence and engaging with tools. This is both cost effective and not time consuming.

# Performance

Overall Ideal SD results 2023/2024		Overall total number of accredited facilities(2020-2024)	
Total Number of facilities assessed for ideal clinic	Total number of facilities achieved status	Total number of OHSC Inspected Facilities	Total number of Facilities found compliant
245	213	170	97( 58%)

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Thank you