MPUMALANGA PROVINCE

ICRM

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SOUTHERN SUN PRETORIA

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1.Background

- The Ideal Clinic initiative has been implemented in Mpumalanga since 2015 following the Operation Phakisa laboratory sitting and subsequent launch by the President on the 18 November 2014.

- The ICRM Programme was received with much enthusiasm, Political will, buy in from Managers at all levels, PPTICRM teams were established etc.

- ICRM Implementation plan was developed taking into cognisance the 8 Workstreams Streams (Waiting Time, Infrastructure, HRH, Service delivery, Financial Mx, Supply Chain, Sustainability, Institutional Arrangements)

- The Ideal Clinic initiative as an internal readiness preparation assessment by the OHSC for accreditation, necessitated that the tools are aligned for effective implementation.

- Though, most of the elements in the Ideal Clinic tool are aligned to the measures of the OHSC, some measures are not aligned.

2. Alignment Challenges on Version 19 of the Ideal Clinic Framework (Updated April 2023) with OHSC tool.

Measure	Comments
2.1.2.1.1.2 CHECKLIST: Healthcare providers responsible for user prioritization are able to explain how users are prioritized.	• This measure is not assessed on the Ideal Clinic Framework.
2.1.2.2.1.2 CHECKLIST: Healthcare providers are able to explain what information they provide to users being referred.	• This measure is not assessed on the Ideal Clinic Framework.
2.2.1.2.1.1 CHECKLIST: Biographical, demographic and contact information of the user is recorded in the user record.	• This measure is not assessed as a standalone element on the ideal clinic framework, it is integrated into **Element 15 of version 19**.
2.2.1.2.2.2 CHECKLIST: Clinical assessment and management plan for the patient is recorded in the patient record.(Paediatric care).	• This measure is not assessed as a standalone element on the ideal clinic framework, it is integrated into **Element 15 of version 19**.

Measure	Comments
2.2.1.2.2.1 CHECKLIST: Clinical assessment and management plan for the user is recorded in the user record.	• This measure is not assessed as a standalone element on the ideal clinic framework, it is integrated into **Element 15 of version 19**.
2.2.1.2.2.3 CHECKLIST: Clinical assessment and management plan for the patient is recorded in the patient record (Maternal health care)	• This measure is not assessed as a standalone element on the ideal clinic framework, it is integrated into **Element 15 of version 19**.
2.2.1.3.1.1 CHECKLIST: Forms used for informed consent are completed correctly by the health care providers**.	• This measure is not assessed as a standalone element on the ideal clinic framework, it is integrated into **Element 15 of version 19**.

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Measure	Comments
2.2.2.2.1.2 CHECKLIST: Emergency trolley is stocked with medicines, medical supplies and equipment.	• In the Ideal Clinic Framework the aspect of Laryngeal Mask is included for all facilities with or without a permanent doctor. • In the OHSC tool**, Aspect 20: Laryngeal mask airways size 3 or size 4 or size** 5 is only applicable to facilities with a permanent doctor. • On the OHSC tool**, Aspect 79: Salbutamol nebulizing solution or 2.5mg/2.5ml 5mg/2.5ml unit dose vials for nebulization.** The ICRM tool accommodates the metered doses based on the tool updated in April 2023. • On the OHSC tool, **Aspect 83: Paediatric solutions e.g. ½ strength Darrows(200ml or 500ml) solution and neonatalyte 200ml solution.** The NDoH has issued a memo that replaces the pediatric solutions with other maintenance fluids.

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Measure	Comments
2.2.3.1.2.1 A dedicated room or area is used to accommodate users with highly infectious diseases.	This measure is not assessed on the ICRM framework, it appears as an aspect of the SOP for highly infectious diseases.
2.2.5.1.1.1 CHECKLIST: Healthcare personnel are aware of the procedure to report adverse events.	This measure is not assessed on the ICRM framework.
2.3.1.1.1.2 CHECKLIST: Three scripts in the consultation rooms are correlated with the medicines dispensed to ensure that all medicines were received as prescribed.	This measure is not assessed on the ICRM framework.
2.4.1.1.1.1 Notices prohibiting smoking are displayed inside the clinic.	This measure is not assessed as a standalone element on the ideal clinic framework, it is integrated into **Element 3 of version 19**.
3.3.1.1.2.2 CHECKLIST: Three scripts in the Dispensary are correlated with the medicines dispensed to ensure that all medicines were received as prescribed.	This measure is not assessed on the ICRM framework.

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Measure	Comments
3.5.1.1.1.1 The Dispensary/Medicine Room has a functional air conditioner.	This measure is not assessed as a standalone element on the ideal clinic framework, it is integrated into Element 102 of version 19, the following aspects are also included: • There is at least one functional, wall-mounted room thermometer. • The temperature of the medicine room/dispensary/pharmacy is recorded daily. • The temperature of the medicine room/dispensary/pharmacy is maintained within the safety range.
4.5.1.1.3.2 All emergency exits are kept free of obstacles.	This measure is not assessed on the ICRM framework.
4.5.1.1.3.1 The emergency vehicle entrance is free from any obstruction or hazards.	This measure is not assessed on the ICRM framework.

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IDEAL CLINIC

- Mpumalanga achieved 235/292 (80.47%) Ideal clinics in the 2022/23 financial year, against the target of 53%,distributed as follows:

- ❑ Ehlanzeni 85/125.(68%)

- ❑ Gert Sibande 70/75.(93.3 %)

- ❑ Nkangala district 80/92.(86.9%)

- 97 PHC facilities have been targeted to be ideal in the 2023/24 financial year:

- Mpumalanga achieved 269 /292 (92.0%) Ideal clinics in the 2023/24 financial year, against the target of 92.4 % (270/292) ,distributed as follows:

- ❑ Ehlanzeni 111/124 (89.5%)

- ❑ Gert Sibande 73/74(98.6%)

- ❑ Nkangala district 85/94(90.4%)

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4.Total PHC facilities accredited by the office of the health standard compliance (OHSC) in Mpumalanga

SUB DISTRICT	NUMBER COMPLIANT
Gert Sibande District	56/74 (75.5%)
Ehlanzeni District	19/124 (15.3%)
Nkangala District	28/ 94 (29.7.%)
Mpumalanga	**103/292 (35.2 %)**

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THANK YOU