

IDEAL CLINIC FRAMEWORK WORKHOP

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FREE STATE PRESENTATION

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FS ICRM Overall Performance 2021 to 2023

| District | Total Facilities 2021/2022 | 2021/22 SD Total IC | Total IC In % | Total Facilities 2022/2023 | 2022/23 SD Total IC | Total IC In % | Total Facilities 2023/2024 | 2023/24 PPTICRM Total IC | Total IC in % |
|--------------------|-------------------------------|---------------------------|---------------------|-------------------------------|---------------------------|------------------|-------------------------------|--------------------------------|------------------|
| Fezile Dabi | 41 | 21 | 51% | 41 | 35 | 85% | 41 | 34 | 83% |
| Lejweleputswa | 43 | 8 | 19% | 43 | 31 | 72% | 43 | 35 | 81% |
| Mangaung Metro | 46 | 35 | 76% | 46 | 33 | 72% | 46 | 44 | 96% |
| Thabo Mofutsanyana | 71 | 59 | 83% | 72 | 39 | 54% | 72 | 70 | 97% |
| Xhariep | 17 | 17 | 100% | 17 | 17 | 100% | 17 | 17 | 100% |
| Free State | 218 | 140 | 64% | 219 | 155 | 71% | 208* | 200 | 91% |

*6 facilities were under renovation

Strengths

- The synchronised inspection tools (Ideal clinic and regulated Norms and Standards tools) enable the same outcome when objectivity is maintained
- The assessments from the synchronised tool increase compliant facilities

Gaps /challenges

- Inconsistence under NNV /eg items on the emergency trolley items (OHSC vs IC)
- Increase the frequency of OHSC inspections

Recommendations

- Align all components to reduce IC status and compliance discrepancies (NNV items extra required from OHSC)
- OHSC Build capacity to increase frequency of the inspection/re-inspection (In preparation for CUP implementation, as facility lose status should be accredited within a stipulated time)



Strengths

- Both tools OHSC and IC assessment identified common failed elements which assist in pulling resources
- Alignment of both tools has strengthened PPTICRM knowledge on the standard and measure according to norms and standards

Gaps /challenges

- OHSC final scores are delayed (at times), results take long to be published (extreme 8 months !)
- Changes that were discussed with OHSC and Province already updated on IHRF

Recommendations

- OHSC to strengthen turnaround time of results
- Changes be implemented at the same time at both system to reduce consistency



Quality of Services in Public Health Facilities

OHSC INSPECTION RESULTS (2019-2023) in Free State



| District Name | Number of Ideal clinic | Number of facilities inspected by OHSC* | Number of IC complainant with OHSC complaint |
|--------------------|------------------------|---|--|
| Fezile Dabi | 34/44 = 83 % | 21 | 9 |
| Lejweleputswa | 35/43 = 81% | 14 | 7 |
| Mangaung Metro | 44/46 = 96 % | 43 | 19 |
| Thabo Mofutsanyana | 70/72 = 97 % | 18 | 18 |
| Xhariep | 17/17 = 100% | 11 | 9 |
| Province | 200/219 = 91% | 107 | 62 |

**Data exclude all hospitals , all complaint clinics have obtained ideal status*



health

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THANK YOU