



health

Department of
Health
FREE STATE PROVINCE

IDEAL CLINIC FRAMEWORK WORKHOP

MARCH 25-26 MARCH 2024

FREE STATE PRESENTATION

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Chief Director DHS

FS ICRM Overall Performance 2021 to 2023

District	Total Facilities 2021/2022	2021/22 SD Total IC	Total IC In %	Total Facilities 2022/2023	2022/23 SD Total IC	Total IC In %	Total Facilities 2023/2024	2023/24 PPTICRM Total IC	Total IC in %
Fezile Dabi	41	21	51%	41	35	85%	41	34	83%
Lejweleputswa	43	8	19%	43	31	72%	43	35	81%
Mangaung Metro	46	35	76%	46	33	72%	46	44	96%
Thabo Mofutsanyana	71	59	83%	72	39	54%	72	70	97%
Xhariep	17	17	100%	17	17	100%	17	17	100%
Free State	218	140	64%	219	155	71%	208*	200	91%

*6 facilities were under renovation

Strengths

- The synchronised inspection tools (Ideal clinic and regulated Norms and Standards tools) enable the same outcome when objectivity is maintained
- The assessments from the synchronised tool increase compliant facilities

Gaps /challenges

- Inconsistence under NNV /eg items on the emergency trolley items (OHSC vs IC)
- Increase the frequency of OHSC inspections

Recommendations

- Align all components to reduce IC status and compliance discrepancies (NNV items extra required from OHSC)
- OHSC Build capacity to increase frequency of the inspection/re-inspection (In preparation for CUP implementation, as facility lose status should be accredited within a stipulated time)



Strengths

- Both tools OHSC and IC assessment identified common failed elements which assist in pulling resources
- Alignment of both tools has strengthened PPTICRM knowledge on the standard and measure according to norms and standards

Gaps /challenges

- OHSC final scores are delayed (at times), results take long to be published (extreme 8 months !)
- Changes that were discussed with OHSC and Province already updated on IHRF

Recommendations

- OHSC to strengthen turnaround time of results
- Changes be implemented at the same time at both system to reduce consistency



Quality of Services in Public Health Facilities

OHSC INSPECTION RESULTS (2019-2023) in Free State



District Name	Number of Ideal clinic	Number of facilities inspected by OHSC*	Number of IC complainant with OHSC complaint
Fezile Dabi	34/44 = 83 %	21	9
Lejweleputswa	35/43 = 81%	14	7
Mangaung Metro	44/46 = 96 %	43	19
Thabo Mofutsanyana	70/72 = 97 %	18	18
Xhariep	17/17 = 100%	11	9
Province	200/219 = 91%	107	62

**Data exclude all hospitals , all complaint clinics have obtained ideal status*



THANK YOU