



TRAINING GUIDE TO GENERATE DASHBOARDS AND REPORTS FOR IDEAL CLINIC/CHC STATUS DETERMINATIONS

March 2023



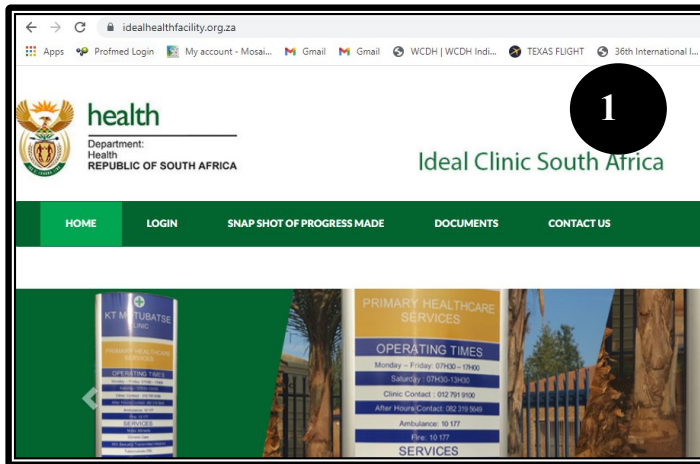
health

Department:
Health
REPUBLIC OF SOUTH AFRICA

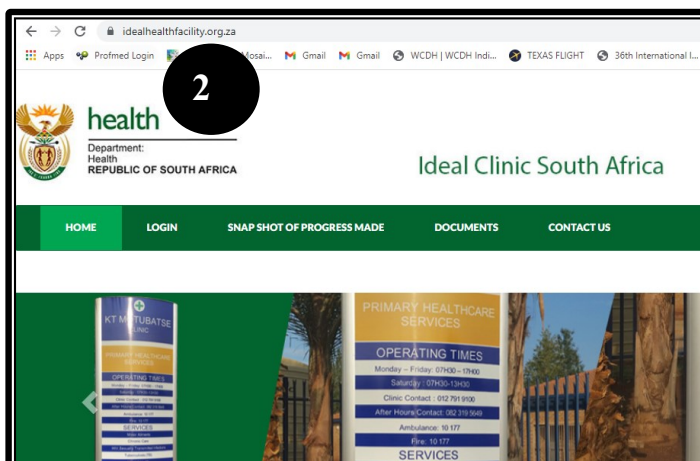
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1. Log onto the web-based Ideal Clinic software



1. Go to the Department of Health's website <https://www.health.gov.za>, there is a tab named Ideal Clinic. Click on it to redirect you to the Ideal Clinic website: <https://www.idealhealthfacility.org.za> or you can access the site directly.

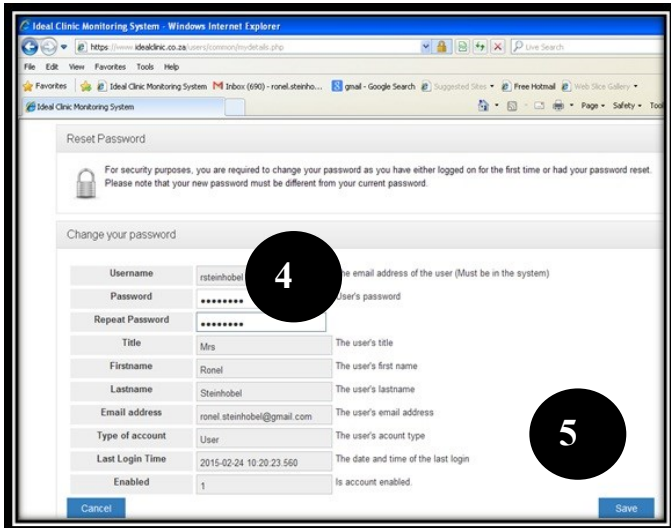


2. Select the 'LOGIN' tab

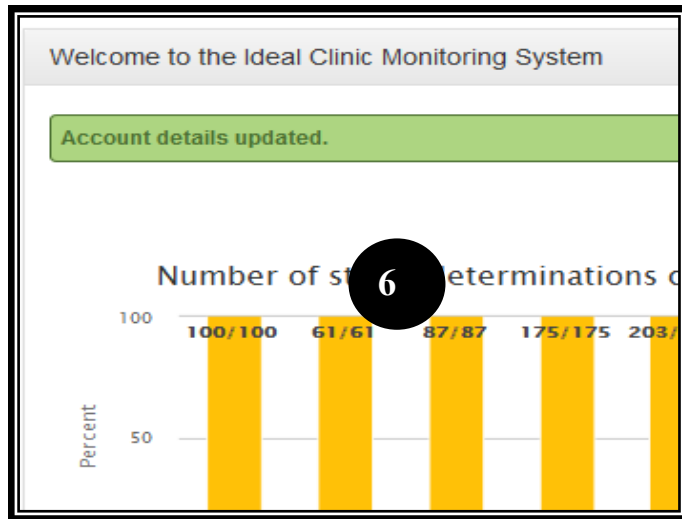


3. Enter your Username and the temporarily Password that was e-mailed to you in the text boxes provided and click on the 'Login' button.

Refer to the introduction training manual for software how to obtain a user account.



4. When you Login the first time this window will open that will require you to enter a new Password. Enter a new Password twice in each box provided.
5. Click on Save to continue to the Homepage



6. A message will appear stating "Account details updated"

In cases where staff forget/lost their Password follow the procedure as set out in point 1 to 2

7. Enter your e-mail address that was used to create your user account in the text box provided to “Recover Lost Password”.
8. Select the ‘Reset Password’ button

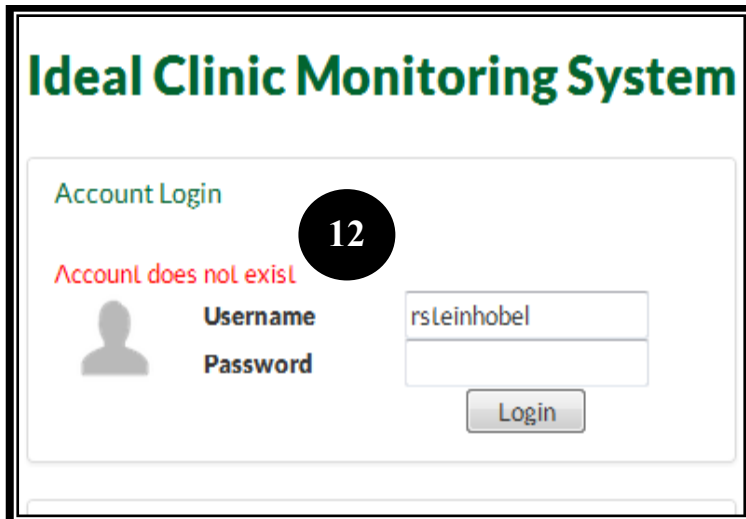
9. A message will appear stating: “A new password has been send to your email address”

- 10 If the account does not exist or you have mistyped your e-mail address a message will appear stating “Account does not exists for this email address”. If your account was disabled because you did not access it for 3 months, you will receive a message that your account has been disabled.

Contact your provincial or district coordinator for assistance to obtain a user account.



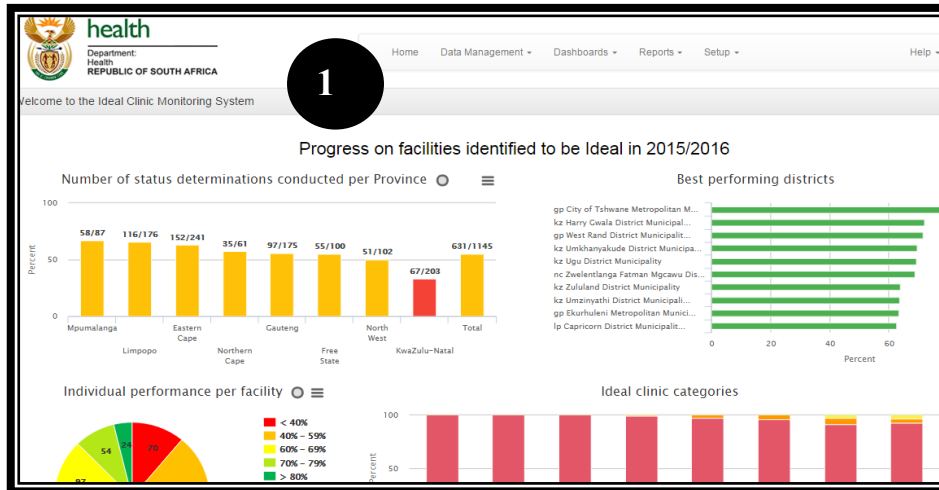
11. The user will then receive an e-mail on the registered e-mail address. Enter your Username and the temporarily Password that was emailed to you in the boxes provided (see point 3 to 6)



12. Note: When logging and the password is typed in incorrectly in the password text box a message will be displayed stating "Account does not exist" therefore make sure you type in your password correctly.

2. Software Functionality

1. When you log onto the Online Ideal Clinic Monitoring Software you will see the Homepage
See the menu bar at the top for various functions, e.g 'Data management', 'Dashboard' and 'Reports'. The 'Dashboard' and 'Reports' section is used to extract data from the software for report writing



2. The functionality of the software lies within the various filters displayed at the top of each dashboard and reporting section.

By selecting specific options at the filters specific data will be generated e.g for a province, district or facility.

The filters for period, version, Status Determination (SD) and various other filters will allow you to further specify data that is generated.

Clinic Report for Dashboard

Home Show Labels Reset

Province: All District: All Sub-District: All Facility: All

Facility Type: All NHI District: All Ownership: All Population: All

Year When Ideal: All Ideal Year: All Priority: All

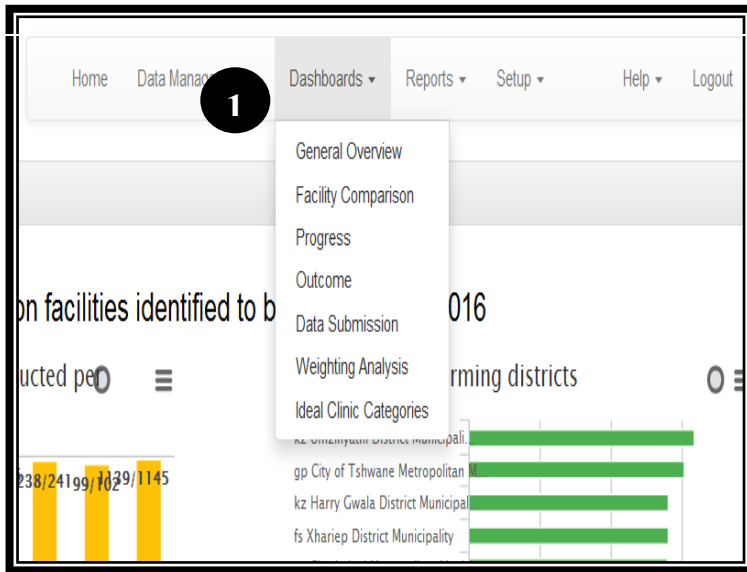
From: 2013 Q2 (Jul-Sept) To: 2015 (Apr - Mar) Carried Over: No Version: 15 Peer Review

Component: All Sub-Component: All Element: All Responsibility: All

Weighting: All Domain: All Status Determination: All Role: All

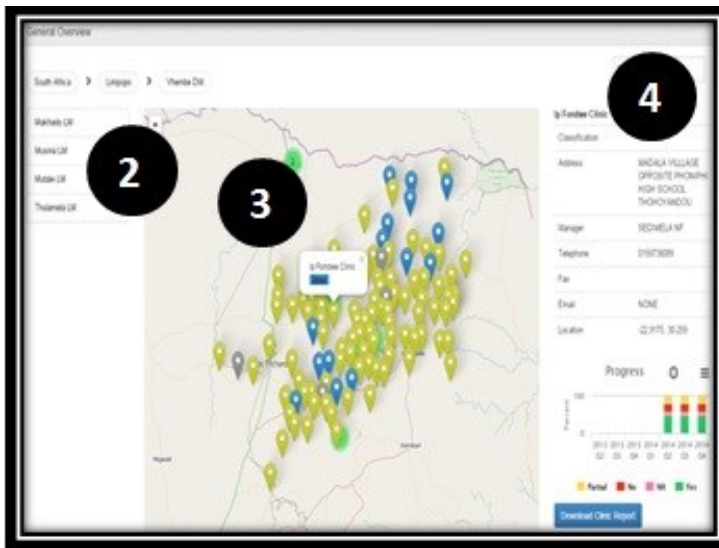
Close Generate Report

3. Generate Dashboards



1. Go to the 'Dashboard' tab on the toolbar of the Ideal Clinic software once you have logged in. Select the dropdown arrow.

Select the **General Overview dashboard**

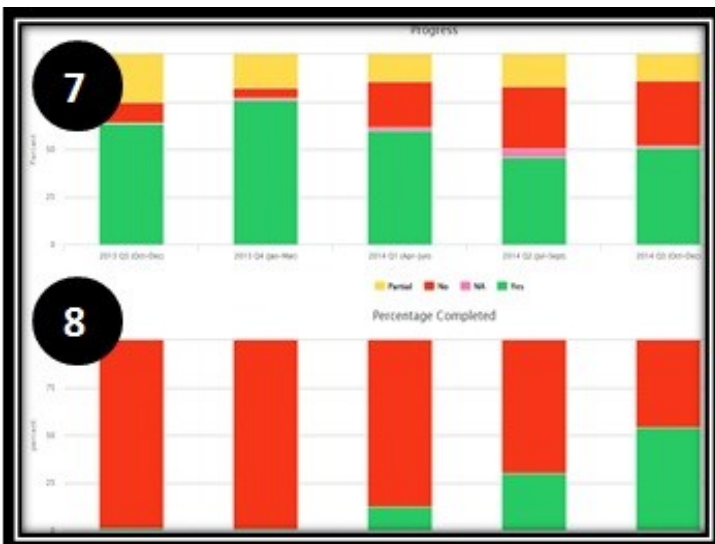


2. When filtering a Province, District, Ward or Facility; the map will zoom to the selected geographical area
3. As the map zoom in, more detail will appear. When you click on a facility, an option will come up that will allow you to view the detail for that facility
4. When you click on View, you will see the detail on the right that can be downloaded



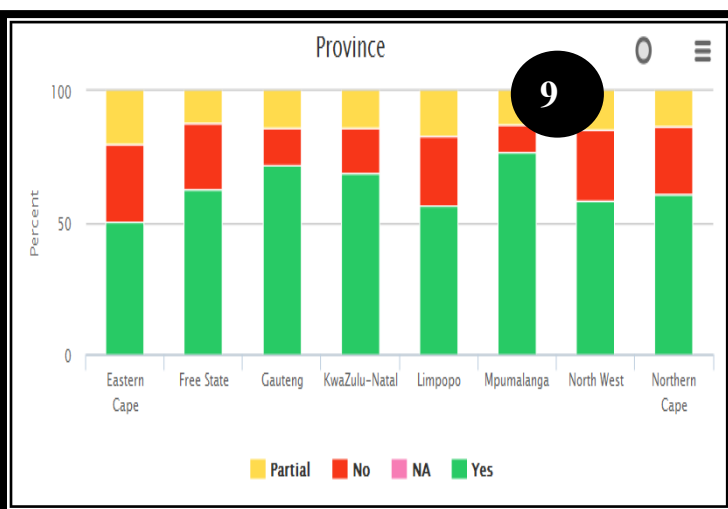
Select the **Facility Comparison Dashboard**

- 5. These graphs allow comparison between Provinces, Districts, Wards and Facilities; showing lowest performing and
- 6. Best performing provinces, districts, wards and facilities



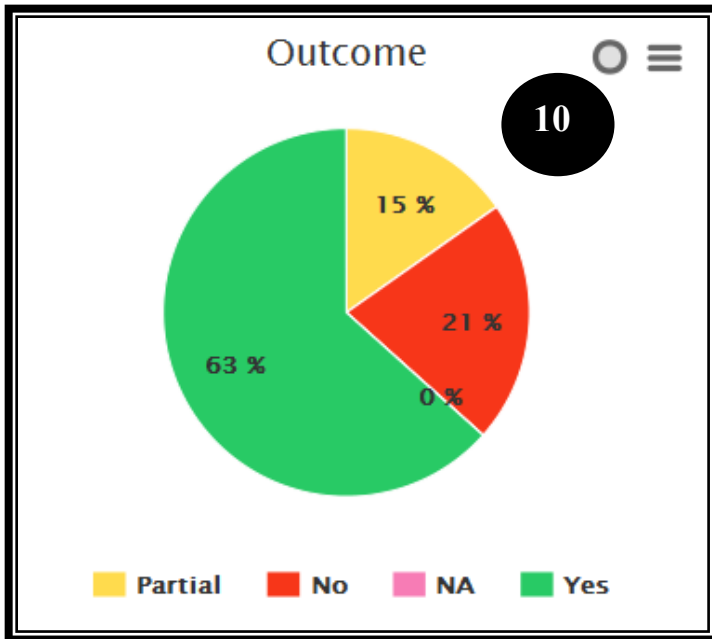
Select the **Progress dashboard**

- 7. These graphs indicate progress in terms of average percentage obtained
- 8. Percentage of Status Determinations submitted/captured

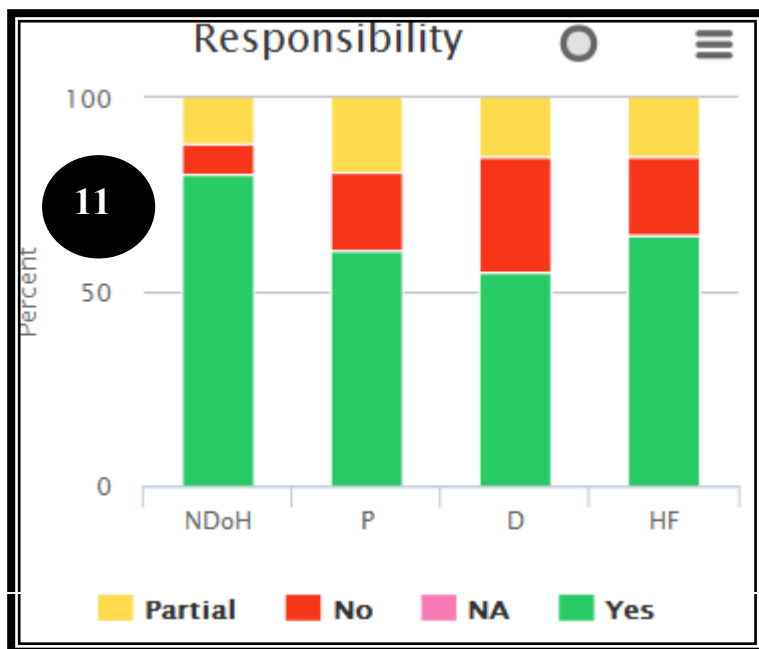


Select the **Outcome dashboard**. There are various graphs under this dashboard that are discussed in section 9 to 13

- 9. The performance graph shows the average score obtained per province, district, sub district, depending on the filters that were selected



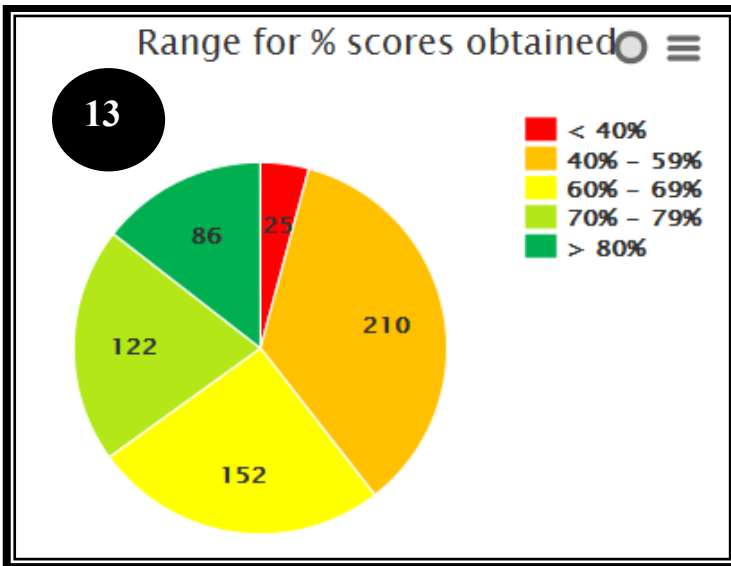
10. The outcomes graphs displays the average obtained for all the provinces, district, sub districts depending on the filters that were selected



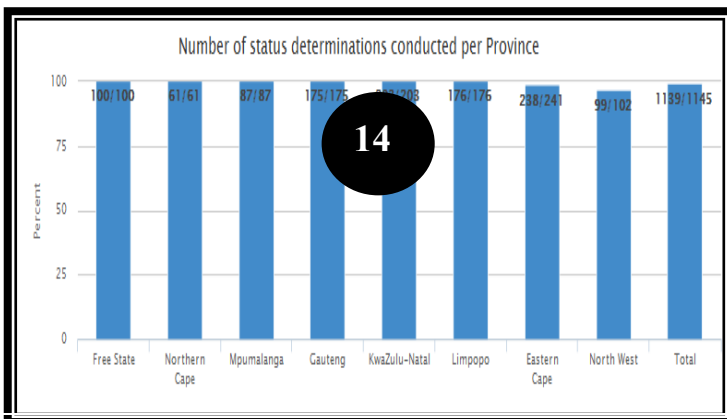
11. The responsibility graph display the scores obtained per responsibility, e.g. NDoH, Province, district and Health Facility



12. Components graph presents the progress per component. When filters are applied to sub components and elements, data on these can also be displayed on these graphs

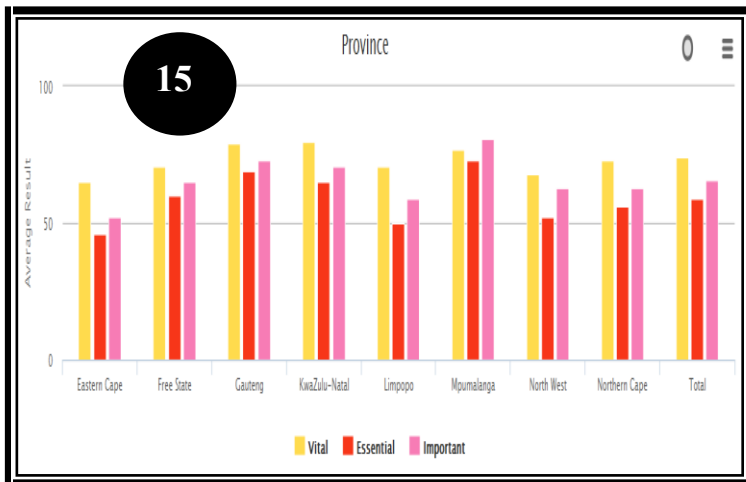


13. The Range for % scores obtained display the number of facilities that obtained an average score within a specific range as indicated, i.e. <40%, 40-59%, 60-69%, 70-79% and ≥80%



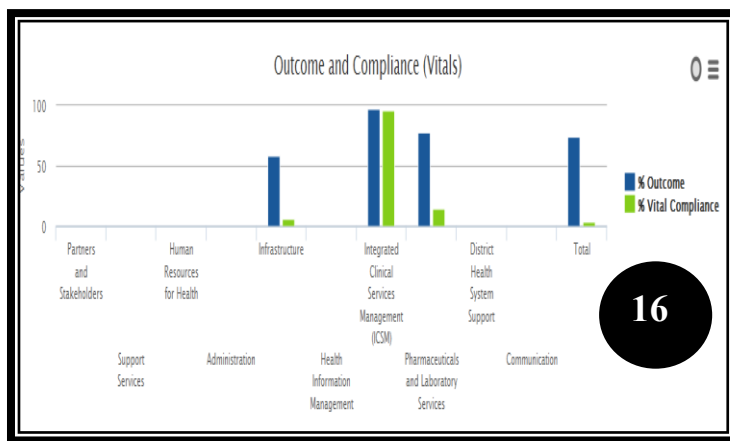
Select the **Data Submission dashboard**

14. This graph indicates the number of facilities that submitted a Status Determination as well as the percentage obtained on status determinations submitted

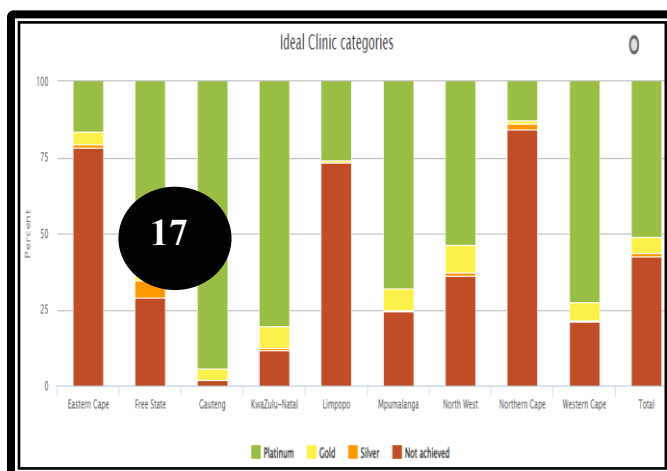


Select the **Weighting analysis dashboard**. There are various graphs under this dashboard that are discussed in section 15 to 16

15. The weighting analysis dashboard display the averages obtained per weight category

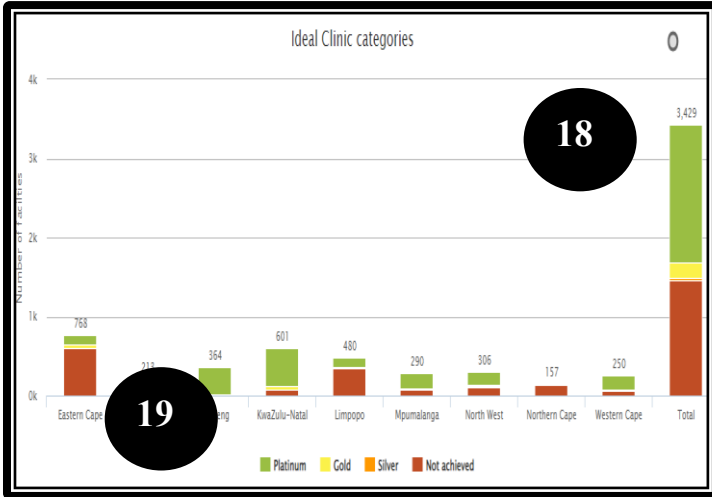


16. The weighting analysis dashboard also display the averages obtained for the 3 weight categories per component



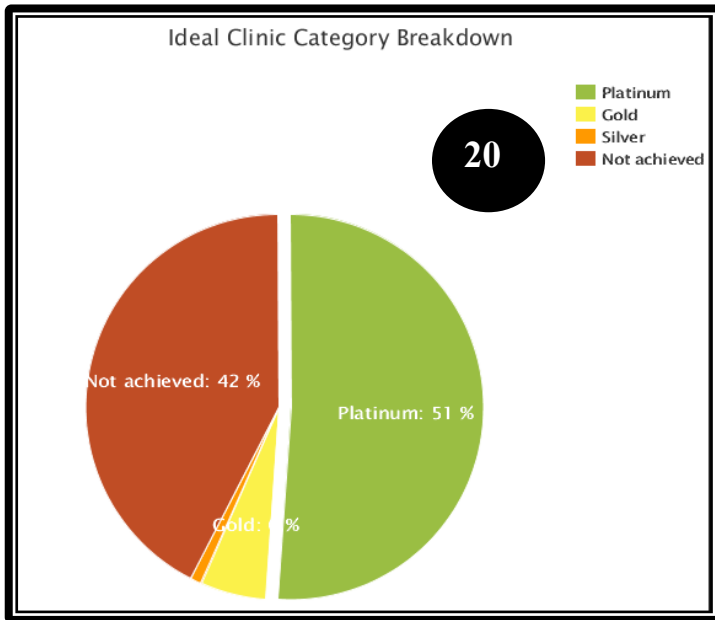
Select the **Ideal Category dashboard**. There are various graphs under this dashboard that are discussed in section 17 to 20

17. The Ideal Clinic category dashboard display the percentage of facilities that obtained an Ideal Clinic category (silver, gold and platinum).



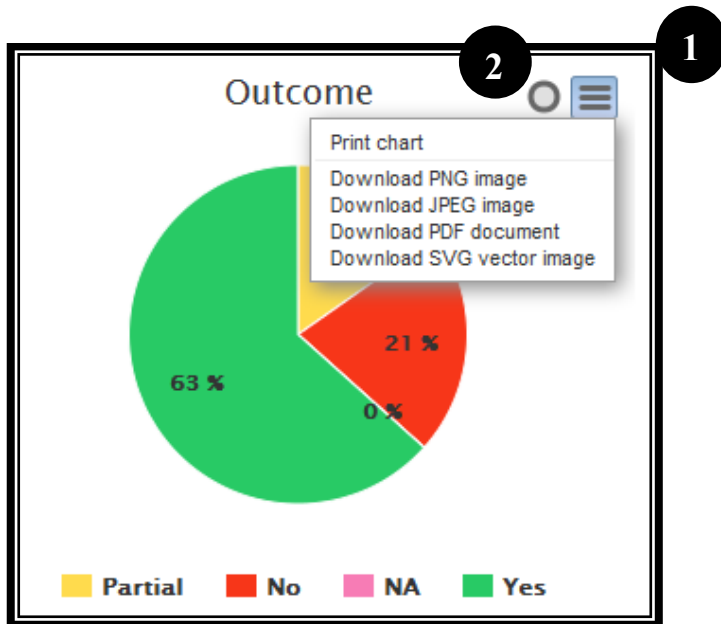
18. The Ideal Clinic category dashboard also display the number of facilities that obtained an Ideal Clinic category (silver, gold, platinum and diamond).

19. By clicking on the legend tab named 'Not achieved' only the number of facilities that obtained an Ideal Clinic is displayed, the 'not achieved' bar is then hidden

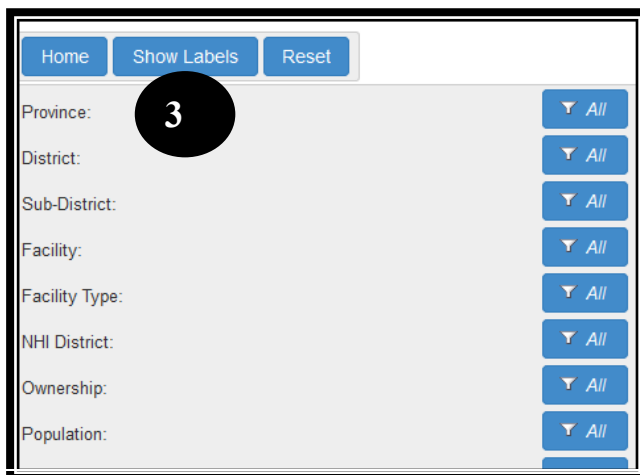


20. The pie graph display the percentage of facilities that obtained an Ideal Clinic category (silver, gold, platinum and diamond).

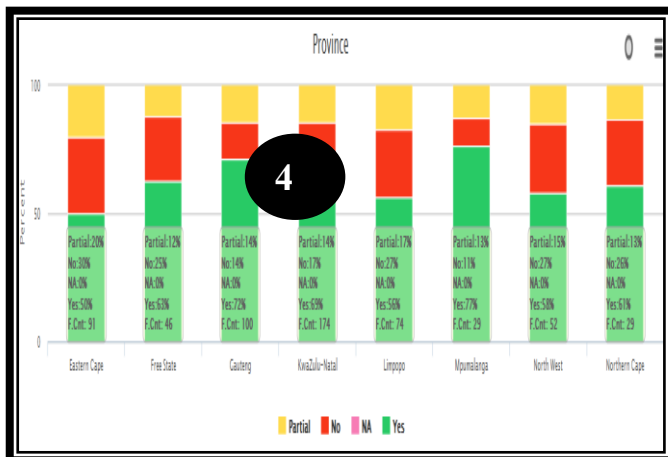
4. Print Dashboards



1. By clicking on the icon at the top right corner, images can be downloaded for use in reports and presentations, Select the format you want to save the graph in from the list that is displayed
2. By clicking the circle icon on the top right corner, the image will be blown up

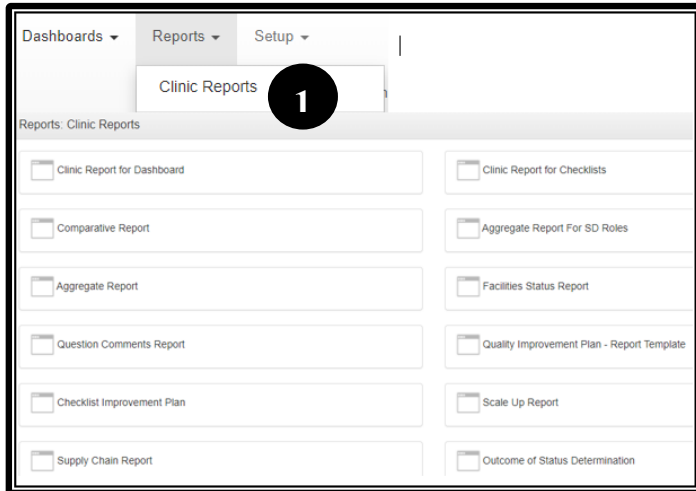


3. By Clicking on the 'Show labels' tab at the top of the filter's section that will display the labels on the graph



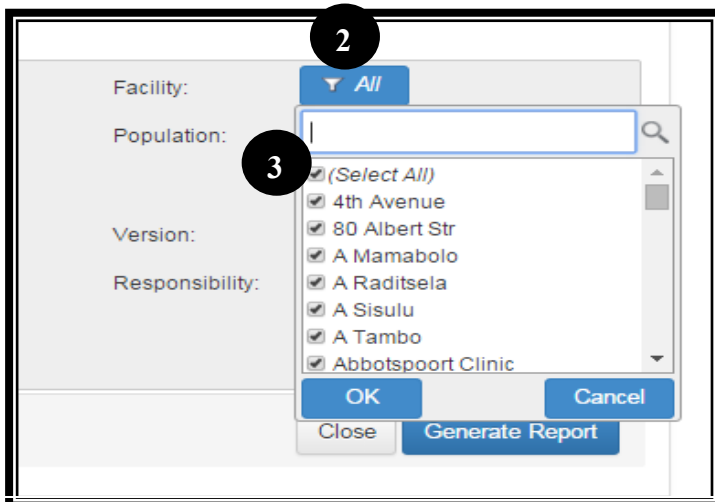
4. The labels will drop down on the graph. This will enable the user to save or print the graphs with the values that are displayed

5. Generate Reports



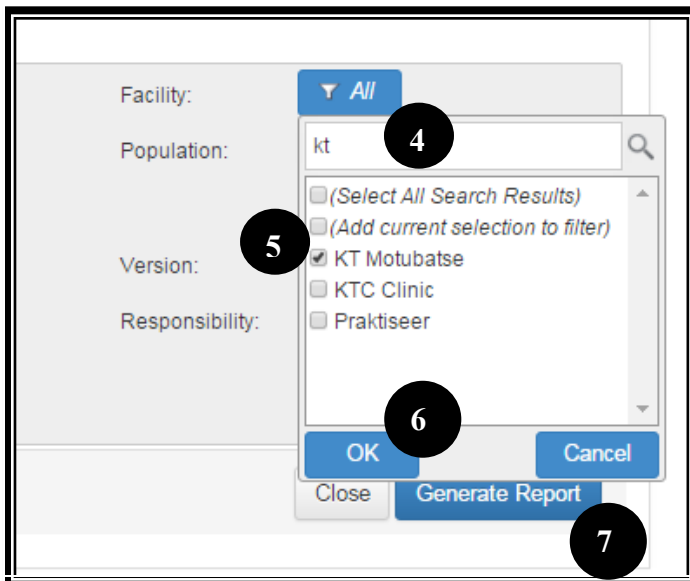
1. Go to the 'Report' tab on the toolbar once you have logged in. Select the dropdown arrow. Select the 'Clinic Reports' option.

A list is all the available reports will be displayed



2. To filter for a specific facility when generating reports, click on the dropdown list at the 'Facility' filter.

3. Click on the 'Select All' tick box to deselect all the



4. Type the first few letters of the name of the facility you want to generate a report for in the search box.

5. Tick the box next to the facility you want to generate the report for.

Also select the version (**never select multiple versions**), date from and to and SD role if applicable on the various filters.

6. Select "OK"

7. Click on the 'Generate Report' button.

Clinic Report for Dashboard

Home Hide Labels Reset

Province: District: Sub-District: Facility:

Facility Type: NH District: Ownership: Population:

Year When Ideal: Ideal Year Priority:

From: 2013 Q2 (Jul-Sept) To: 2015 (Apr - Mar) Carried Over: Version:

Component: Sub-Component: Element: Responsibility:

Weighting: Domain: Status Determination Role:

Close Generate Report

Select the **Clinic Report for dashboard** or the Clinic Report for Checklists

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Ideal Clinic Monitoring

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Sub Component	Element	Control	2014 Q1 (Jan-Mar)	2014 Q2 (Jul-Sept)	2014 Q3 (Oct-Dec)
Administration	a. Signage, Branding and Core Values				
	1 External signage in place	IP			
	2 Internal signage in place	IP			
	3 Core Values of Public Service on display	IP			
	b. Service Organisation				
	4 Emergency evacuation drills annually	None			
	5 Reception/Information staff available and on duty	IP			
	6 Staff receive, greet, help and inform patients	IP			
	7 Compliments/Complaints boxes in place	IP			
	8 Patient Records filed in one place at the facility	None			
	9 SOP for archiving and disposal of patient records	None			
	10 Patient Records integrated	IP			
	11 Clinic stationary available	IP			

The **Clinic Report for dashboard** will generate the results for a specific clinic per element. All the Status Determinations that were captured for the specific facility will be displayed.

8. The Excel report will generate at the top or bottom of the web-browser (Chrome/FireFox/Internet Explorer), depending on the type of browser you use. Click on the file to open it. The score of the facility will be displayed at the bottom of the report as well as whether the facility has obtained an Ideal Clinic category or not.

External Signage	Score
Geographical location signage from main roads	
a. Both directions on each main road	No
b. At least 1 km from clinic	Yes
c. No obstructions to visibility	Yes
Vehicle Entrance signage	
a. Right of admission, subject to search, disclaimer notices	Yes
b. Prohibition symbols – weapons, smoking, animals, hawkers	Yes
Specific external locations:	
a. Emergency Assembly point	Yes
Waste storage:	
a. Hazardous	Yes
b. Biological	Yes
c. Household/Domestic	No
At or near to main entrance of building:	
a. Ambulance parking sign	Yes
b. Ambulance parking area marked on paving.	Yes
Total score	9
Total maximum possible score (sum of all scores minus the ones marked NA)	11
Percentage (Total score/Total maximum possible score)*100	81.82

9

Sheet1 Element 1 Element 8 Element 10 Element 12 Element 17 Element 19 Element

9. The **Clinic Report for Checklists** will generate the results for a specific clinic per element on the first sheet of the Excel file (as in point 8) as well as all the checklists. Each checklist is displayed on a separate sheet within the Excel file.

Clinic Report for Check Lists

Home Show Labels Reset

Province: All District: All

Facility Type: All NHI District: All

Year When Ideal: All Ideal Year Priority: All

From: 2015 (Apr - Mar) To: 2015 (Apr - Mar)

Component: All Sub-Component: All

Weighting: All Domain: All

10

This report will only run on a single result. (Currently 509 are available)
 This report requires a single result that is for at least for Version 15 Peer Review
 Apply further restrictions on the period and facility filters

10. Note that the Clinic Report for Checklists will give a warning that reports can only be generated for a single report.

Facility: KT Motubatse

Population: All

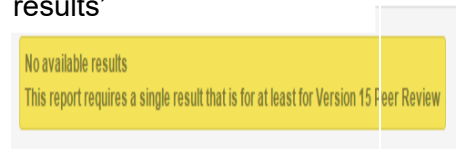
Version: 15 Peer Review

Responsibility: All

11

Close Generate Report

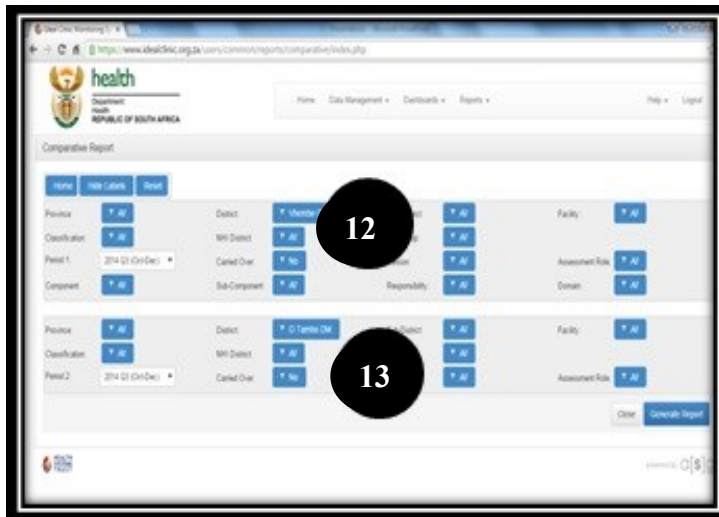
11. Once you have selected the facility the 'Generate Report' button will appear. Select to generate the report. If you select a facility for which a SD from version 15 for peer reviews and up have not been capture a warning message will appear 'no available results'



Note: The reports that will follow, populates aggregated data. The system replaces the SD on the aggregate reports with the highest priority SD that was captured on the system (the only exception is the 'Aggregate report for SD roles' where all the roles are displayed). The priority of the SD roles from lowest to highest is Facility SD, PPTICRM SD, PPTICRM PR SD and PPTICRM PRU SD.

Therefore if a facility has captured a Facility SD as well as a PPTICRM SD, the Facility SD will be replaced by the PPTICRM SD on the aggregate report. If the same facility also captured a PPTICRM PR SD, the PPTICRM PR SD will replace the PPTICRM SD on the report. Similar will a PPTICRM PR SD be replaced by a PPTICRM PRU SD.

Therefore generate the Clinic reports for dashboards/checklists that display the scores for all the roles or the 'Aggregate report for SD roles' that display the overall score and the status if you want to generate a report that display all the SD roles that were captured.



Select the **Comparative Report** which will allow comparison; for example comparison between Provinces, Districts, Wards and Facilities

- 12. Filter at the top should be used to select the required information;
- 13. that you want to compare with the information at the bottom

Element	Control	Selection 1: 2014 Q1 (On-Deck)				Selection 2: 2014 Q1			
		Not Met	Partially Met	Met	Score	Not Met	Partially Met	Met	Score
1. External signage in place	SP	15	15	15	100	15	15	15	100
2. Internal signage in place	SP	15	15	15	100	15	15	15	100
3. Core Values of Public Service on display	SP	15	15	15	100	15	15	15	100
4. Emergency evacuation drills annually	None	29	29	29	100	29	29	29	100
5. Reception/Information staff available and on duty	SP	15	15	15	100	15	15	15	100
6. Staff receive, greet, help and inform patients	SP	15	15	15	100	15	15	15	100
7. Compliments/Complaints boxes in place	SP	15	15	15	100	15	15	15	100
8. Patient records filed in one place at the facility	None	4	4	4	100	4	4	4	100
9. SOP for archiving and disposal of patient records	None	25	25	25	100	25	25	25	100
10. Patient Records Integrated	SP	15	15	15	100	15	15	15	100
11. Clinic stations available	SP	15	15	15	100	15	15	15	100
12. Appropriate and acceptable disability access	SP	15	15	15	100	15	15	15	100
13. Finance and SCM	SP	15	15	15	100	15	15	15	100

- 14. The information selected at the top (step 12) are shown in comparison
- 15. With the information selected at the bottom (step 13)



- 16. Select the **Aggregate Report** that will show the aggregated data, depending on the filters that were selected. The report will always display the next level of aggregated data of the filter that was selected. For example if the filter at Province were selected for Gauteng, the report will display aggregated (average) data for each district within Gauteng.

Aggregate Report

Home Show Labels Reset

Province: District: Sub-District:

Facility Type: NHI District: Ownership:

Year When Ideal: Ideal Year Priority:

Period: Period for Carried Over: Version:

Component: Sub-Component: Element:

Weighting: Domain:

Show individual clinics (Max: 30) **17**

17. A second type of report can be generated under the 'Aggregate Report' by ticking the box at the right bottom of the screen named 'show individual clinics (Max 30)'. By selecting the tick box individual results per facility for each element on the dashboard will be displayed. Note that the report cannot generate more than 200 facilities per report. Therefore make use of the filters on 'Province', 'District' and 'Sub-District' to limit the number of facilities to 200.

18

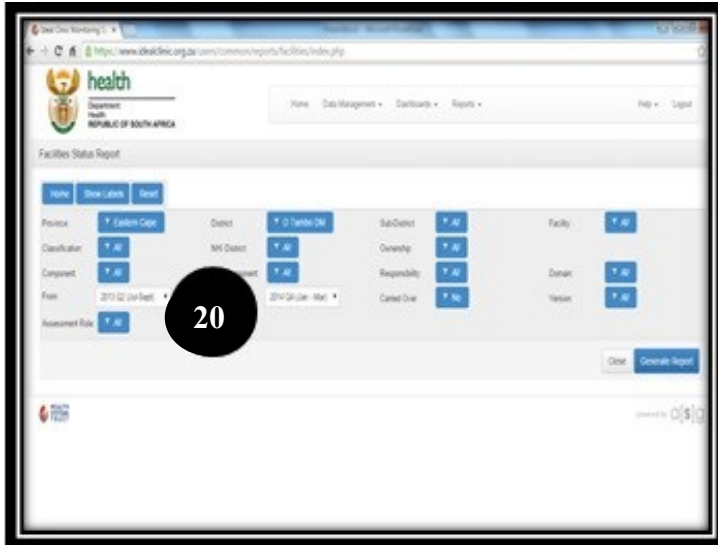
				Province				
				District				
				Ekurhuleni MM	Johannesburg MM	Sedibeng DM	Tshwane MM	Overall %
Sub Component								
Element				Weighting Control				
ration				72	78	86	77	75
1. Signage and Notices				69	84	96	78	75
1	All way-finding signage in place	I	P	30	40	100	41	37
2	Display board reflecting the facility name, service hours, physical address, contact details and s	I	D	55	80	100	82	67
3	The NO WEAPONS, NO SMOKING, NO ANIMALS (except for service animals) and NO HAWKERS s	I	D	70	100	100	88	81

18. If the tick box 'show individual clinics (Max 200)' has **NOT BEEN SELECTED** (section 16) the next level of the aggregated data of the filter that was selected (Gauteng were selected here) will be displayed, e.g the districts within Gauteng

19

				Facility					
				Calcutt Dniephu	Daveyton East	Emaphupheni	Joy	Phuthanang	Tsakane
Sub Component									
Element				Weighting Control					
ration				91	59	68	55	68	55
1. Signage and Notices				88	61	50	38	61	100
1	All way-finding signage in place	I	P						
2	Display board reflecting the facility name, service hours, physical address, contact details and s	I	D						
3	The NO WEAPONS, NO SMOKING, NO ANIMALS (except for service animals) and NO HAWKERS s	I	D						

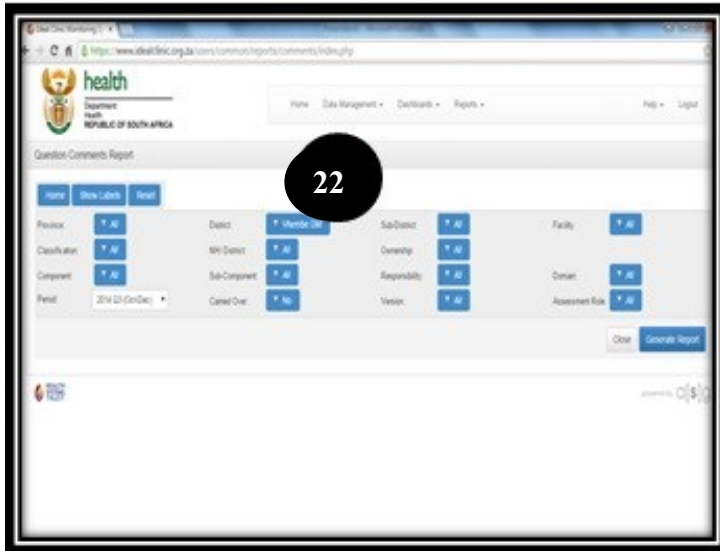
19. If the tick box 'show individual clinics (Max 200)' **WAS SELECTED** (section 17) the individual results for the facilities selected will be displayed also indicating the scores per element, sub-components and components. The Status determination role used to capture the assessment will also be displayed.



20 Select the **Facilities Status Report** lists all the facilities selected and give an average score scores per assigned weights (vital, essential and important) as well as an overall average score also indicating whether the facility has obtained an Ideal Clinic category (silver, gold or platinum)

Province	District	Sub District	Facility	2015 (Apr - Mar)							Category		
				Yes	No	Partial	NA	#	Vital %	Essential %		Important %	SCORE %
Gauteng	Tshwane MM	Tshwane 1 SD	KT Motubatse	145	8	18		171	80	84	86	85	Not achieved
Gauteng	Tshwane MM	Tshwane 1 SD	Sosh CHC	115	17	39		171	80	63	69	67	Not achieved
Gauteng	Tshwane MM	Tshwane 3 SD	Atteridgeville	133	11	27		171	80	77	78	78	Not achieved
Gauteng	Tshwane MM	Tshwane 3 SD	Bophelong R.C	131	15	25		171	80	76	77	77	Not achieved
Gauteng	Tshwane MM	Tshwane 3 SD	Danville	110	35	26		171	80	65	61	64	Not achieved
Gauteng	Tshwane MM	Tshwane 3 SD	Hercules	124	22	25		171	80	74	69	73	Not achieved
Gauteng	Tshwane MM	Tshwane 3 SD	Lotus Gardens	150	3	18		171	80	87	91	88	Not achieved
Gauteng	Tshwane MM	Tshwane 4 SD	Olievenhout Ext 13	142	7	22		171	80	87	80	83	Not achieved
Gauteng	Tshwane MM	Tshwane 5 SD	East Lynne	143	13	15		171	80	83	85	84	Not achieved
Gauteng	Tshwane MM	Tshwane 5 SD	Refilwe	131	19	21		171	87	77	74	77	Not achieved
Gauteng	Tshwane MM	Tshwane 5 SD	Stanza Bopape II	142	3	26		171	73	85	82	83	Not achieved
Gauteng	Tshwane MM	Tshwane 6 SD	Eersterust CHC	118	16	37		171	80	72	64	69	Not achieved
Gauteng	Tshwane MM	Tshwane 6 SD	Mamelodi West	123	6	42		171	80	71	72	72	Not achieved
Gauteng	Tshwane MM	Tshwane 6 SD	Nellmapius	130	17	24		171	80	71	81	76	Not achieved
Gauteng	Tshwane MM	Tshwane 6 SD	S Bopape CHC	94	45	32		171	73	52	54	55	Not achieved
Gauteng	Tshwane MM	Tshwane 7 SD	Kanana	124	26	21		171	67	71	76	73	Not achieved
Gauteng	Tshwane MM	Tshwane 7 SD	Sokhulumu	144	7	20		171	80	79	91	84	Not achieved

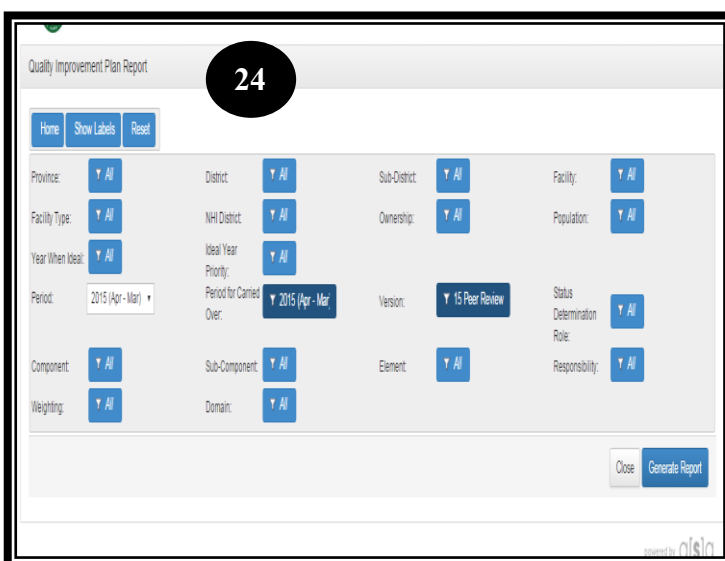
21. The report display the facilities with an average score obtained per weight, overall as well as the Ideal Clinic category



22. Select the **Question Comments Report** that will display all comments that was captured for 'Partial' scoring



23. All comments that were captured will be listed in the report



24. Select **Quality Improvement Plan – Report Template**

Facility	Element	Ideal Clinic Dashboard Reference	Heading	Sub Heading	Question
KT Motubatse	1	All way-finding signage in place		Geographical location	a. Both directions on each main road
KT Motubatse	8	All way-finding signage in place	External Signage	Waste storage:	c. Household/Domestic
KT Motubatse	17	All service areas within the facility are clearly signposted	Internal Branding	Exit(s)	
KT Motubatse	8	All service areas within the facility are clearly signposted	Directional signs for	MCWH (deep green)	
KT Motubatse	8	All service areas within the facility are clearly signposted	Directional signs for	Health Support Services (yellow)	
KT Motubatse	17	Patient record content adheres to I	Type of information	Administrative details	ID number, if available, or date of birth of
KT Motubatse	17	Patient record content adheres to I	Type of information	Patient history (in I	Patient experiences any symptoms at nig
KT Motubatse	17	Patient record content adheres to I	Type of information	Patient history (in I	Patient visited the general practitioner o
KT Motubatse	17	Patient record content adheres to I	Type of information	Patient history (in I	Patient asked what and how often they t
KT Motubatse	17	Patient record content adheres to I	Type of information	Patient history (in I	Patient experienced any side-effects on
KT Motubatse	17	Patient record content adheres to I	Type of information	Patient history (in I	Patient asked whether they use any addi
KT Motubatse	17	Patient record content adheres to I	Type of information	Patient history (in I	Allergies where applicable
KT Motubatse	17	Patient record content adheres to I	Type of information	Patient history (in I	Effect of the condition on the patient's al
KT Motubatse	17	Patient record content adheres to I	Type of information	Patient history (in I	c. uses snuff
KT Motubatse	17	Patient record content adheres to I	Type of information	Examination: Vitals	Height of patient at the 1st and 7th visit (
KT Motubatse	17	Patient record content adheres to I	Type of information	Examination: Vitals	Body mass index (BMI) calculated at the 3
KT Motubatse	17	Patient record content adheres to I	Type of information	Examination: Vitals	Blood sugar as per guidelines
KT Motubatse	17	Patient record content adheres to I	Type of information	Examination: Vitals	Urine dipstick as per guidelines
KT Motubatse	17	Patient record content adheres to I	Type of information	Examination: Other	d. Abdomen
KT Motubatse	17	Patient record content adheres to I	Type of information	Examination: Other	e. Mental state examination

25. The 'QIP' will generate a template for facilities to guide them to develop a QIP. Take note that the QIP must be captured under the Data Management tab. Refer to the Training guide to capture QIPs.

In cases where the filters are set per province, district or sub district, the column named 'Total' display the total number of facilities that have failed the specific element.


Scale Up Report

26

Province: <input type="button" value="All"/>	District: <input type="button" value="All"/>	Sub-District: <input type="button" value="All"/>	Facility: <input type="button" value="All"/>
Facility Type: <input type="button" value="All"/>	NHI District: <input type="button" value="All"/>	Ownership: <input type="button" value="All"/>	Population: <input type="button" value="All"/>
Year When Ideal: <input type="button" value="All"/>	Ideal Year: <input type="button" value="All"/>		
Period: 2015 (Apr - Mar)	Period for Carried Over: 2015 (Apr - Mar)	Version: 15 Peer Review	Status Determination: <input type="button" value="All"/>
Component: <input type="button" value="All"/>	Sub-Component: <input type="button" value="All"/>	Element: <input type="button" value="All"/>	Role: <input type="button" value="All"/>
Weighting: <input type="button" value="All"/>	Domain: <input type="button" value="All"/>	Year When Ideal: <input type="button" value="All"/>	

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26. Select the **Scale Up Report**. The report displays the average obtained per facility, the Ideal Clinic category (silver, gold, platinum or diamond) obtained as well as the year the facility is planned for scale up.



27

Province	District	Sub-District	Facility Name	Type	Year When Ideal	Priority	% Score	Current Category
Gauteng	Ekurhuleni MM	Ekurhuleni EI SD	Barcelona	Clinic	2016/2017	First		
Gauteng	Ekurhuleni MM	Ekurhuleni EI SD	Calcot Dhlephu	Clinic	2015/2016	First	85	Not achieved
Gauteng	Ekurhuleni MM	Ekurhuleni EI SD	Daveyton East	Clinic	2016/2017	First	56	Not achieved
Gauteng	Ekurhuleni MM	Ekurhuleni EI SD	Daveyton Ext	Clinic	2015/2016	First		
Gauteng	Ekurhuleni MM	Ekurhuleni EI SD	Daveyton Main CDC	Communit	2016/2017	First		
Gauteng	Ekurhuleni MM	Ekurhuleni EI SD	Emaphupheni	Clinic	2015/2016	First	47	Not achieved
Gauteng	Ekurhuleni MM	Ekurhuleni EI SD	Geluksdal	Clinic	2016/2017	First		
Gauteng	Ekurhuleni MM	Ekurhuleni EI SD	Joy	Clinic	2015/2016	First	53	Not achieved
Gauteng	Ekurhuleni MM	Ekurhuleni EI SD	Kingsway	Clinic	2017/2018	First		
Gauteng	Ekurhuleni MM	Ekurhuleni EI SD	P Moyo CHC	Communit	2015/2016	Second		
Gauteng	Ekurhuleni MM	Ekurhuleni EI SD	Phuthanang	Clinic	2015/2016	First	74	Not achieved

27. The 'Scale Up Report' is the only report on the software that list **ALL** the facilities irrespective if a status determination was conducted and captured for the facility. The other reports in section 1 to 27 only display facilities for which a status determination was captured for. This report is therefore very useful to check which facilities have not conducted a status determination yet.

Progress and outcome of status determination conducted

28

Home Show Labels Reset

Province: District: Sub-District:

Facility Type: NHI District: Ownership:


Year When Ideal: Ideal Year: Priority:

Component: Sub-Component: Element:

Period 1: 2015 (Apr - Mar) Period for Carried Over: Version:

Responsibility: Weighting:

28. Select the **Outcome of status determination conducted**.



29

IDEAL CLINIC REALISATION AND MAINTENANCE
PROGRESS AND OUTCOME OF STATUS DETERMINATION CONDUCTED

Date of Repo 2016-02-11 01:09:10

* SD = status determination

District	# of Facilities	# Facilities that conducted SD	% of Clinics that conducted SD	Average % scored	# Facilities with IC status	% of Facilities with IC status
ec Eastern Cape Province	771	86	11%	49%	0	0%
ec Alfred Nzo District Municipality	75	4	5%	58%	0	0%
ec Amathole District Municipality	157	22	14%	51%	0	0%
ec Buffalo City Metropolitan Municipality	77	3	4%	58%	0	0%
ec Chris Hani District Municipality	154	13	8%	38%	0	0%
ec Joe Gqabi District Municipality	52	11	21%	66%	0	0%
ec Nelson Mandela Bay Municipality	49	2	4%	41%	0	0%
ec Oliver Tambo District Municipality	145	23	16%	45%	0	0%
ec Sarah Baartman District Municipality	62	8	13%	46%	0	0%
fs Free State Province	221	46	21%	62%	0	0%
fs Fezile Dabi District Municipality	39	15	38%	57%	0	0%
fs Lejweleputswa District Municipality	45	4	9%	59%	0	0%
fs Mangaung Metropolitan Municipality	43	4	9%	78%	0	0%
fs Thabo Mofutsanyane District Municipality	73	13	18%	58%	0	0%
fs Xhariep District Municipality	21	10	48%	69%	0	0%

29. The report display the following data per district/province:

- Number of facilities within the district
- Number of facilities that conducted a status determination
- The % of facilities that conducted a status determination
- The average score obtained for the district
- The number of facilities that obtained an Ideal Clinic category and
- The % of facilities that obtained an Ideal Clinic category

Query Tool

Home Hide Labels Reset

Province: All

District: All

Sub-District: All

Facility: All

Facility Type: All

NHI District: All

Ownership: All

Population: All

Year When Ideal: All

Ideal Year Priority: All

From: 2013 Q2 (Jul-Sept) To: 2015 (Apr - Mar) Carried Over: No Version: 15 Peer Review

Component: All Sub-Component: All Element: All Responsibility: All

Weighting: All Domains: All Status Determination Role: All

Include checklist results if available

30

Close Generate Export

Select the **Query tool** that will generate a report on all the data that is captured (a data dump) depending on which filters are selected.

30. By selecting the check box named 'Include checklists results if available' the results from the checklists will also be displayed

Your request has started and is busy being processed...

Include checklist results if available

31

Query Tool Results

Scheduled Date	Start Date	Complete Date	Action
18 Feb 2016 23:17			
16 Feb 2016 11:05	16 Feb 2016 11:05	16 Feb 2016 11:06	Download
16 Feb 2016 11:01	16 Feb 2016 11:01	16 Feb 2016 11:02	Download
13 Feb 2016 17:40	13 Feb 2016 17:40	13 Feb 2016 17:43	Download
13 Feb 2016 07:49	13 Feb 2016 07:49	13 Feb 2016 07:49	Download
10 Feb 2016 23:52	10 Feb 2016 23:52		
10 Feb 2016 19:32	10 Feb 2016 19:32	10 Feb 2016 19:35	Download
10 Feb 2016 15:59	10 Feb 2016 15:59	10 Feb 2016 16:02	Download
10 Feb 2016 15:38	10 Feb 2016 15:38	10 Feb 2016 15:41	Download

32

31. When the 'Generate report' button is selected the download will begin to commence, a message 'Your request has started and is busy being processed' will appear.

32. Once completed the down will be displayed at the bottom of the page. Note, depending on the filters that were selected the download can take up to an hour when filters were not applied. This will also depend on the speed of the connectivity.

level_code_6	element_text	element	respon	weight	Checklist	Checklist Heading	Question	Value
kz	Ohwebede Clinic	90% of the tracer	85 HF	Vital		Item	Polio vaccine (oral)	no
kz	Verdriet Clinic	90% of the tracer	85 HF	Vital		Item	Chloramphenicol 1%, ophthalmic ointment	no
kz	Verdriet Clinic	90% of the tracer	85 HF	Vital		Item	Nifedipine 5mg OR 10mg capsules	no
kz	Verdriet Clinic	90% of the tracer	85 HF	Vital		Item	Oxytocin 20 units OR oxytocin/ergometrin	no
kz	Verdriet Clinic	90% of the tracer	85 HF	Vital		Item	Pyridoxine 25mg tablets	no
kz	Izingolweni Clinic	90% of the tracer	85 HF	Vital		Item	Furosemide 20mg ampoule	no
kz	Izingolweni Clinic	90% of the tracer	85 HF	Vital		Item	Nifedipine 5mg OR 10mg capsules	no
kz	Nellies Farm Clinic	90% of the tracer	85 HF	Vital		Item	Phenobarbital 30mg tablets OR Carbamaz	no
kz	Mambedwini Clinic	90% of the tracer	85 HF	Vital		Item	Chloramphenicol 1%, ophthalmic ointment	no
kz	Mambedwini Clinic	90% of the tracer	85 HF	Vital		Item	Nifedipine 5mg OR 10mg capsules	no
kz	Mambedwini Clinic	90% of the tracer	85 HF	Vital		Item	Zidovudine 300mg tablets	no
kz	Msunduze Bridge Cli	90% of the tracer	85 HF	Vital		Item	ACE-Inhibitors: e.g. Enalapril 5mg tablets	no
kz	Msunduze Bridge Cli	90% of the tracer	85 HF	Vital		Item	Azithromycin 250mg or 500mg tablets	no
kz	Msunduze Bridge Cli	90% of the tracer	85 HF	Vital		Item	Chloramphenicol 1%, ophthalmic ointment	no
kz	Msunduze Bridge Cli	90% of the tracer	85 HF	Vital		Item	Furosemide 20mg ampoule	no
kz	Msunduze Bridge Cli	90% of the tracer	85 HF	Vital		Item	HMG CoA reductase inhibitors, e.g. Simva	no
kz	Msunduze Bridge Cli	90% of the tracer	85 HF	Vital		Item	Pyridoxine 25mg tablets	no
kz	Hlabisa Gateway Clir	90% of the tracer	85 HF	Vital		Item	Nifedipine 5mg OR 10mg capsules	no
kz	Ensingweni Clinic	90% of the tracer	85 HF	Vital		Item	Chloramphenicol 1%, ophthalmic ointment	no
kz	Rockcliff Clinic	90% of the tracer	85 HF	Vital		Item	Ceftriaxone 500mg OR 1g ampoules	no
kz	Rockcliff Clinic	90% of the tracer	85 HF	Vital		Item	HMG CoA reductase inhibitors, e.g. Simva	no
kz	Mumbe Clinic	90% of the tracer	85 HF	Vital		Item	Nifedipine 5mg OR 10mg capsules	no
kz	Madonela Clinic	90% of the tracer	85 HF	Vital		Item	Oral rehydration solution	no
kz	Efaye Clinic	90% of the tracer	85 HF	Vital		Item	Furosemide 20mg ampoule	no

33

33. All data per facility per elements and measures on the checklist will be displayed

Filter Selection

Home Hide Labels Reset

Province: All District: All Sub-District: All

Facility Type: All NHI District: All Ownership: All

Year When Ideal: All Ideal Year Priority: All

From: 2013 Q2 (Jul-Sept) To: 2015 (Apr - Mar)

Report Selection

Status Determinations Process **34**

Months since last status determination

Scoring **35**

Facility score below 50.00%

Close

Select the **Exceptions Report**

- 34. Select the tick boxes to either generate a report that will indicate the month the facility has last captured a status determination or
- 35. The tick box to generate facilities that scored below 50%

Check List Improvement Plan Export

Home Show Labels Reset

Province: Gauteng District: All District: All Facility: All

Facility Type: All NHI District: All Ownership: All Population: All

Year When Ideal (2015): All Ideal Year Priority: All Year When Ideal (2016): All Year Ideal Status achieved: All

Top 1000 Matrix Year When Ideal (2017): All Year When Ideal (2018): All Year When Ideal (2019): All Year When Ideal (2020): All Year When Ideal (2021): All Year When Ideal (2022): All PEPFAR districts: --All--

From: 2022 (Apr - Mar) To: 2022 (Apr - Mar) Carried Over: No Version: Multiple Items

Component: All Sub-Component: All Element: All Responsibility: All

Weighting: All Domain: All Status Determination Role: All

Close Generate Report

- 36. Select the **Checklist Improvement Plan report**. The report is similar to the Quality Improvement Plan – Report Template but generates the number of measures that were failed on each checklists, while the Quality Improvement Plan – Report Template, generate the number of elements that were failed

health
Department: Health
REPUBLIC OF SOUTH AFRICA

Checklist Improvement Plan **37**

Facility	Component	Sub-Component	Element	Ideal Clinic Dashboard Reference	Weighting	Responsibility	# of No answers
A Sisulu Clinic	Administration	Signage and Notices	1	All external signage in place	Important	Province	7
Alexandra 18th Ave Clinic	Administration	Signage and Notices	1	All external signage in place	Important	Province	6
Alexandra CHC	Administration	Signage and Notices	1	All external signage in place	Important	Province	4
Alra Park Ext 3 Clinic	Administration	Signage and Notices	1	All external signage in place	Important	Province	2
Azadville Clinic	Administration	Signage and Notices	1	All external signage in place	Important	Province	2
B Molokoane Clinic	Administration	Signage and Notices	1	All external signage in place	Important	Province	4
Badirile Clinic	Administration	Signage and Notices	1	All external signage in place	Important	Province	10
Barcelona Clinic	Administration	Signage and Notices	1	All external signage in place	Important	Province	3
Bedfordview Clinic	Administration	Signage and Notices	1	All external signage in place	Important	Province	2
Bekkersdal East Clinic	Administration	Signage and Notices	1	All external signage in place	Important	Province	3
Bekkersdal W CHC	Administration	Signage and Notices	1	All external signage in place	Important	Province	6
Berario Clinic	Administration	Signage and Notices	1	All external signage in place	Important	Province	4
Beverly Hills Clinic	Administration	Signage and Notices	1	All external signage in place	Important	Province	4
Birchleigh Clinic	Administration	Signage and Notices	1	All external signage in place	Important	Province	2
Birchleigh North Clinic	Administration	Signage and Notices	1	All external signage in place	Important	Province	1

37. Select filters according to the data that is required. By filtering on a province/district/sub-district/ the report will generate the number of measures that were failed per facility.

Aggregate Report for SD Roles **38**

Home Show Labels Reset

Province: District: Sub-District: Facility:

Facility Type: NHI District: Ownership: Population:

Year When Ideal (2015): Ideal Year Priority: Year When Ideal (2016): Year Ideal Status achieved:

Top 1000 Matrix: Year When Ideal (2017): Year When Ideal (2018): Year When Ideal (2019):

Year When Ideal (2020): Year When Ideal (2021): Year When Ideal (2022): PEPFAR districts:

From: 2022 (Apr - Mar) To: 2022 (Apr - Mar) Version:

Component: Sub-Component: Element: Responsibility:

Weighting: Domain: Status Determination Role:

Close

38. Select the **Aggregate Report for SD roles**. The report generates the average score for every facility for all the SD roles that the facility has captured.

health
Department: Health
REPUBLIC OF SOUTH AFRICA

Ideal Clinic Monitoring **39**

AGGREGATED REPORT FOR STATUS DETERMINATION ROLES
Date of Report: 2023-03-03

Province	District	Sub-District	Facility Name	Type	SD Facility		SD PPTICRM		SD PPTICRM PR		SD PPTICRM PRU	
					Score	Assessment Date	Current Category	Score	Assessment Date	Current Category	Score	Assessment Date
Gauteng	Ekurhuleni MM	Ekurhuleni E1 SD	Barcelona Clinic	Clinic	85,61	2022-06-10	Platinum	90,26	2022-08-26	Platinum		
Gauteng	Ekurhuleni MM	Ekurhuleni E1 SD	Calcut Dhelephu Clinic	Clinic	88,77	2022-06-10	Platinum	90,88	2022-08-26	Platinum		
Gauteng	Ekurhuleni MM	Ekurhuleni E1 SD	Daveyton East Clinic	Clinic	94,35	2022-06-10	Not achieved	96,83	2022-08-26	Platinum		
Gauteng	Ekurhuleni MM	Ekurhuleni E1 SD	Daveyton Ext Clinic	Clinic	89,41	2022-06-17	Platinum	90,25	2022-08-26	Platinum		
Gauteng	Ekurhuleni MM	Ekurhuleni E1 SD	Daveyton Main CDC	Commun	83,38	2022-06-07	Platinum	93,35	2022-08-26	Platinum		
Gauteng	Ekurhuleni MM	Ekurhuleni E1 SD	Emaphupheni Clinic	Clinic	89,03	2022-06-13	Platinum	90,06	2022-08-26	Platinum		
Gauteng	Ekurhuleni MM	Ekurhuleni E1 SD	Geluksdal Clinic	Clinic	93,52	2022-06-10	Platinum	93,52	2022-08-26	Platinum		
Gauteng	Ekurhuleni MM	Ekurhuleni E1 SD	Joy Clinic	Clinic	86,03	2022-06-10	Platinum	86,43	2022-08-26	Platinum		
Gauteng	Ekurhuleni MM	Ekurhuleni E1 SD	Kingsway Clinic	Clinic	90,58	2022-06-03	Platinum	93,06	2022-08-26	Platinum		

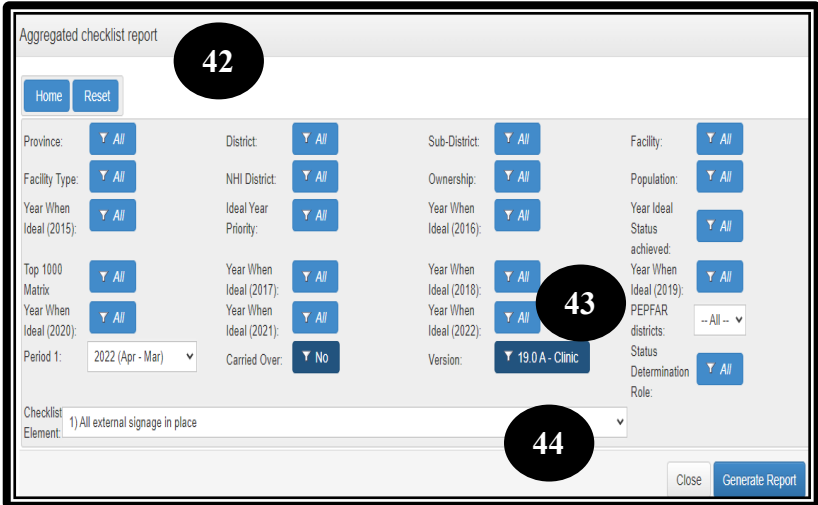
39. The report generates the average score for every facility for all the SD roles that the facility has captured.



40. Select the **Detailed Outcome of Status Determination** report. The report is similar to the Outcome of Status Determination Conducted report as it also generate the number of facilities per category but in addition, it also displays the number of facilities that has scored between specified ranges.

% of Facilities with an AVG score of ≥80%	# of Facilities with an AVG score of ≥80%	% of Facilities with an AVG score of 70-79%	# of Facilities with an AVG score of 70-79%	% of Facilities with an AVG score of 60-59%	# of Facilities with an AVG score of 60-59%	% of Facilities with an AVG score of 40-59%	# of Facilities with an AVG score of 40-59%	% of Facilities with an AVG score of <40%	# of Facilities with an AVG score of <40%
92%	341	6%	22	0%	1	0%	0	0%	0
100%	93	0%	0	0%	0	0%	0	0%	0
92%	108	3%	4	0%	0	0%	0	0%	0
97%	71	1%	1	0%	0	0%	0	0%	0
92%	35	8%	3	0%	0	0%	0	0%	0
69%	34	29%	14	2%	0	0%	0	0%	0
92%	341	6%	22	0%	1	0%	0	0%	0

41. The report displays the number of facilities that obtained a category as well as the number of facilities that scored on average above 80%, between 70-79%, 60-69%, 40-59% and less than 40%.



42. Select the **Aggregate Report for Checklists**. The report generates the measures per checklist that were failed/passed/NA per facility.

43. Select from the drop-down list the version at the filter for 'Version'. Note that you cannot generate the report for two different versions as the element numbers differs for clinics and CHCs. Therefore generate the report for only clinics or CHCs.

44. Then select at the filter named 'Checklist element', the element you want to generate the report for.

