

**IDEAL CLINIC 7 YEARS PROGRESS REPORT
2015 TO 2022
GAUTENG PROVINCE
VENUE:HOLIDAY INN-BOKSBURG
05 DECEMBER 2022
PRESENTER: MS MORWA MOLEBATSI**



GAUTENG
PROVINCIAL GOVERNMENT
REPUBLIC OF SOUTH AFRICA

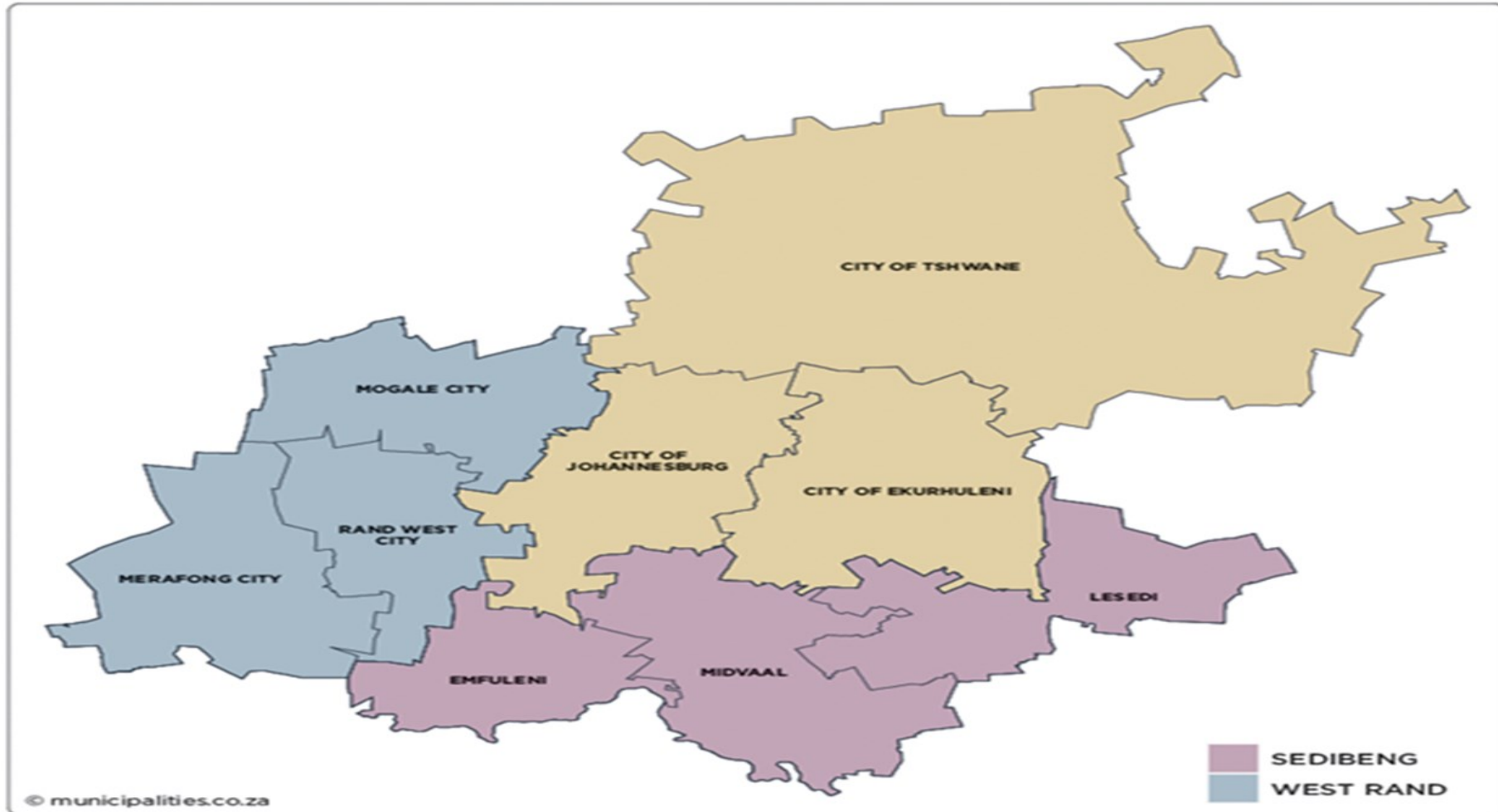


Overview

- **Gauteng Profile**
- **Progress in Gauteng**
- **Provincial Status**
- **Status Type**
- **Ideal clinic Status obtained**
- **Category of Status**
- **Challenges**
- **Stubborn problems**
- **PPTICRM functionality**
- **Critical successes**
- **Infrastructure progress**
- **Budget Allocation.**

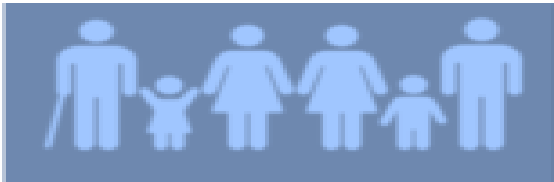


Gauteng Map



The Map of Gauteng Provincial Health

Gauteng Demographics



Total population
15,7m

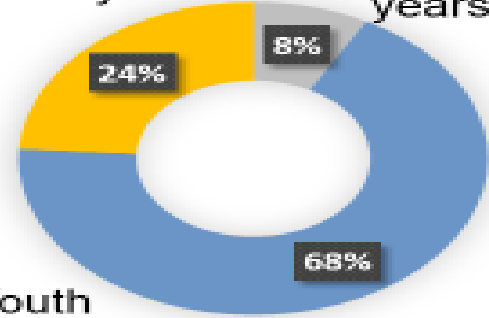
Mid-year population estimates,
StatsSA, 2019

25,8% of SAs
population
reside in GP

Largest increase
in population
numbers

Children
<15 years

Elderly >60
years



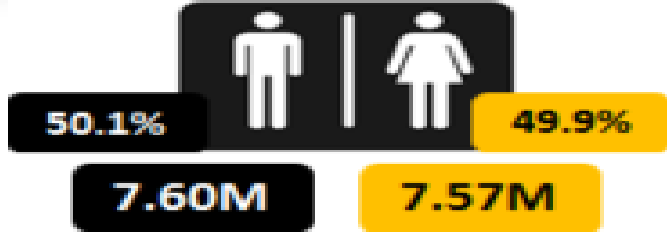
Gauteng
has the 2nd
highest life
expectancy
at 63,8
years

574 314
interprovincial migrants
over last 5 years

GP received +/- 50% of all
international migrants into SA

1,5m in-migrants
between 2011 to 2016

Youth
and
Adults



Profile of Gauteng Health Institutions

- Total population of Gauteng is 15 810 388
- The uninsured population as calculated per 83% is 13,122,622

Facility Type	Number
Fixed PHC clinics	330
Community Day Centres	6
CHCs	32
Clinics operating for 24hrs	36
Mobile Clinics	27
District Hospitals	12
Regional Hospitals	9
Tertiary Hospitals	3
Academic Hospitals	4



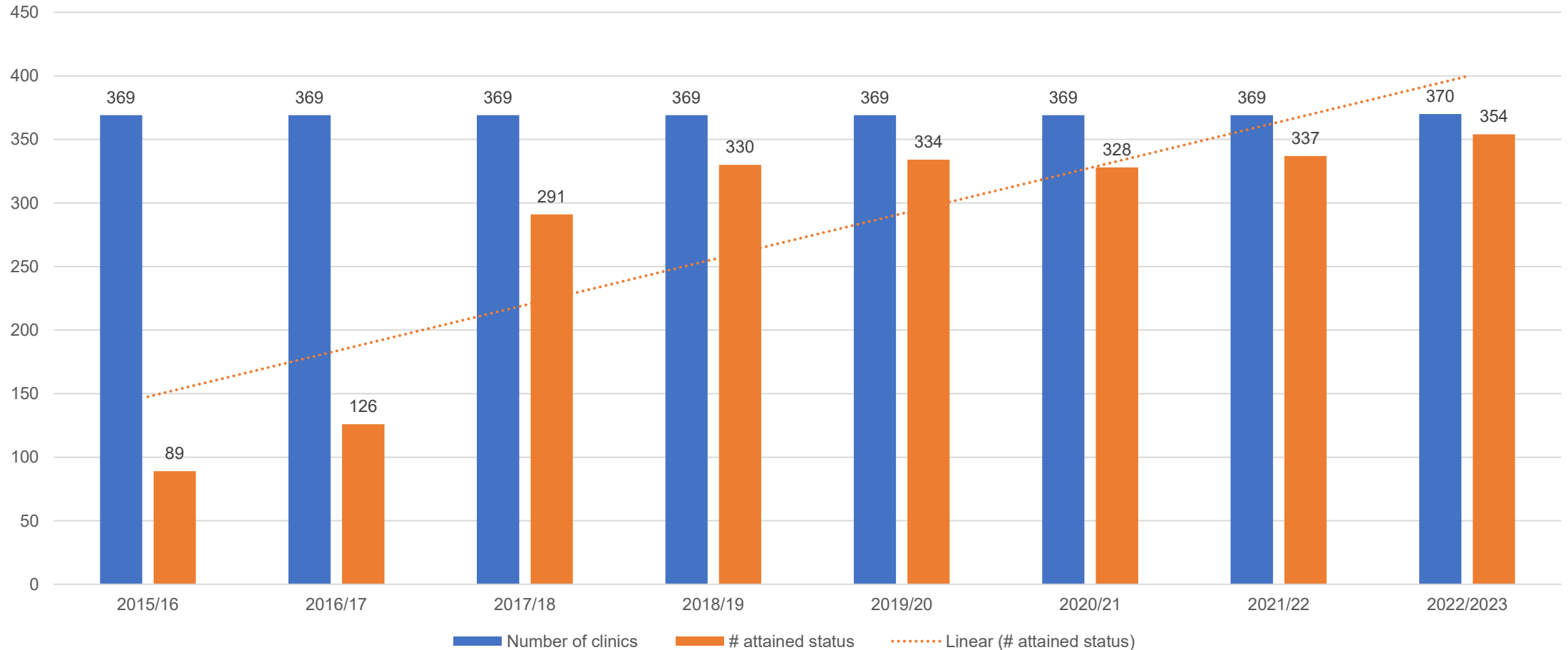
Progress of ICRM report from 2015 until 2022

Year	Number of clinics	# attained status	% status attained
2015/16	369	89	24,1%
2016/17	369	126	58,2%
2017/18	369	291	79%
2018/19	369	330	89%
2019/20	369	334	92,7%
2020/21		328 -6 dropped status	89%
2021/22	369	337	91%
2022/2023	370	354	96%



Graphic data 2015 - 2022

of Clinics Attained Status



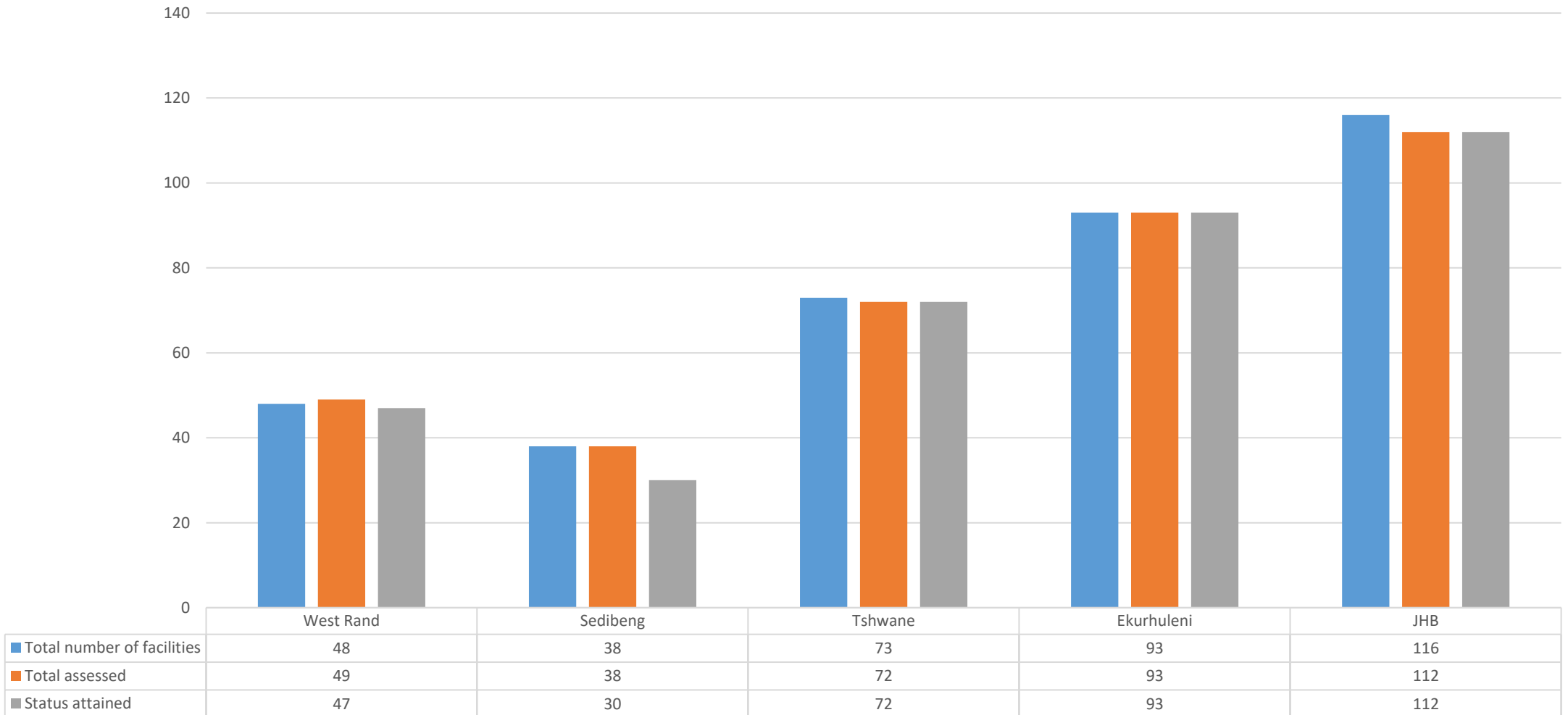


Provincial Status outcome by districts 2022

Districts	Total Facilities	Total number assessed	# status attained	% status	Silver	Gold	Plat	Not achieved
Tshwane	73	72	72	99%	0	1	71	0
Ekurhuleni	93	93	93	100%	0	0	93	0
JHB	117	111	111	95%	0	1	110	0
Sedibeng	38	38	31	82%	0	1	30	7
Westrand	49	49	47	96%	1	10	36	2
Total	370	363	354	96%	1	13	340	9

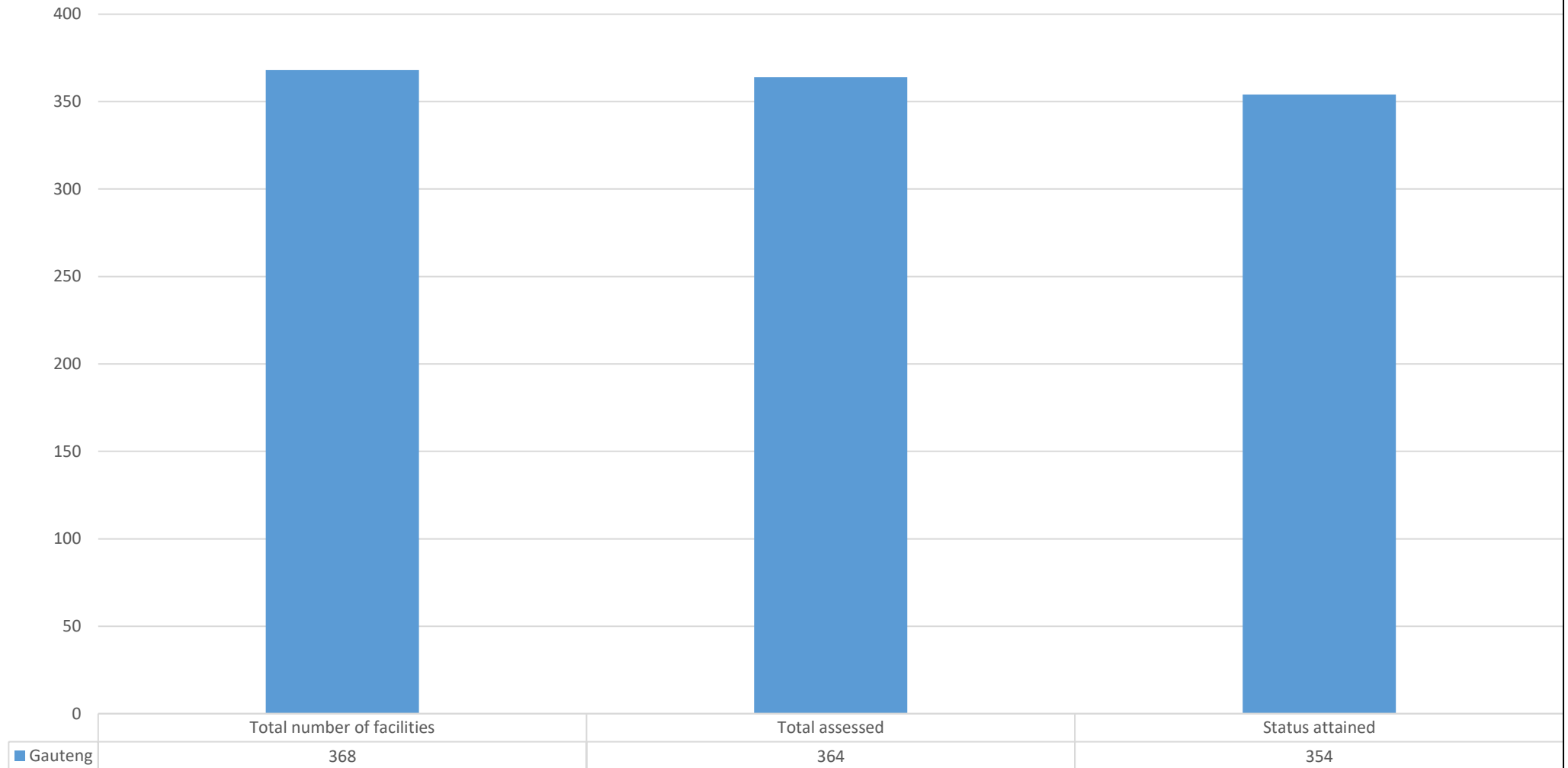


Ideal Clinic status obtained rate by district



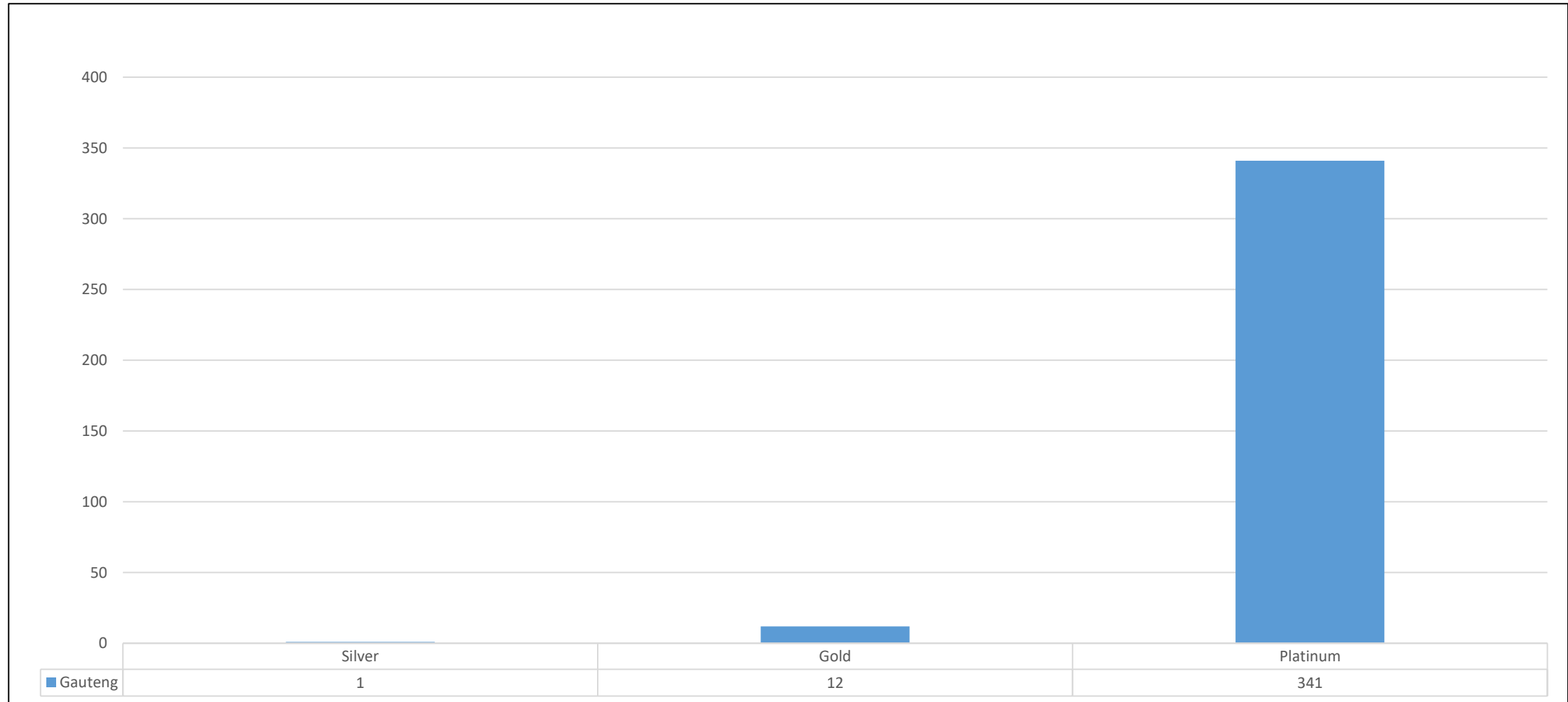


Ideal Clinic status obtained rate - Gauteng Province



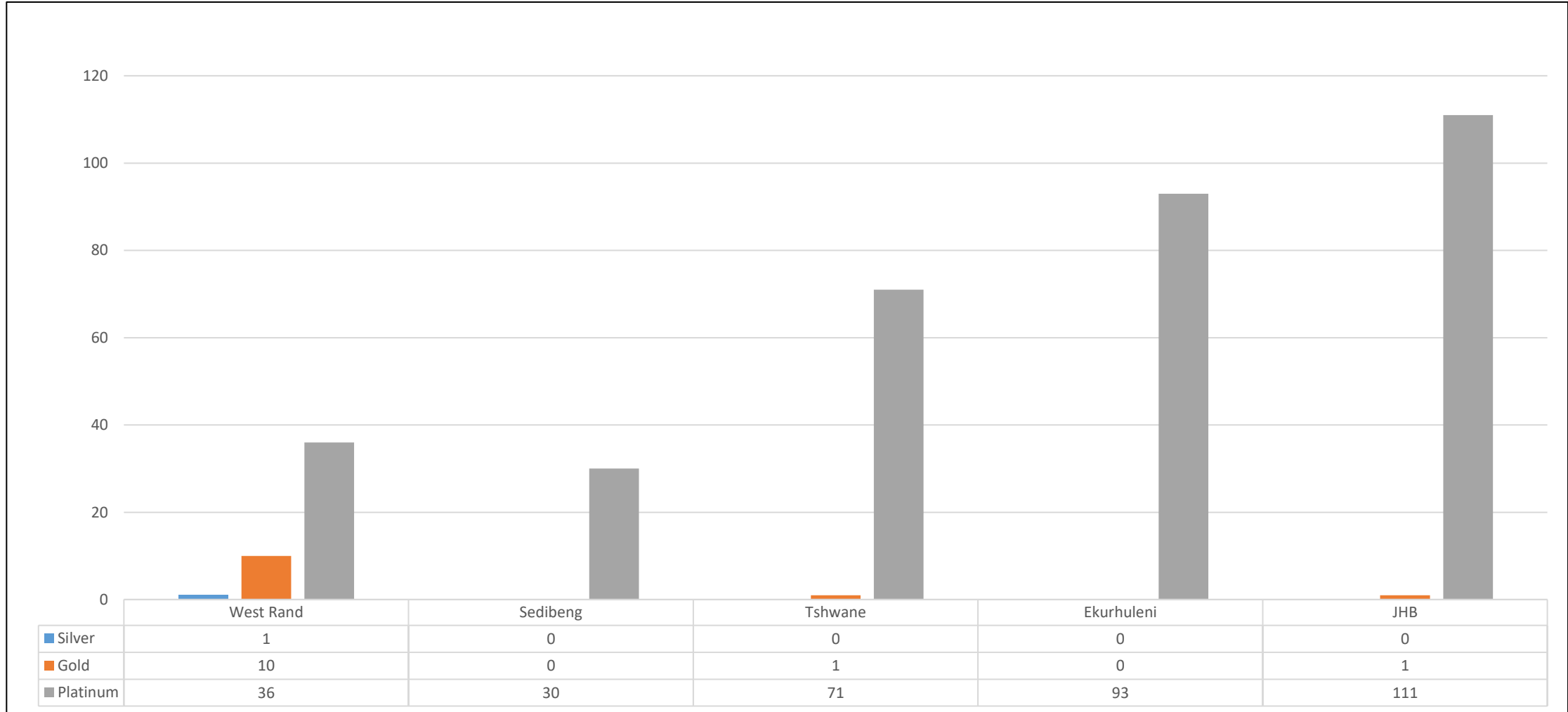


Type of status ideal clinics obtained - Gauteng Province





Category of status ideal clinics obtained - Districts



CLINICS THAT DID NOT OBTAIN IDEAL CLINIC STATUS

Facility	Non Negotiable Vital %	Vital %	Essential %	Important %	SCORE %
Boitumelo Clinic	99,62%	87,69%	68,51%	78,31%	76,66%
Diehoek Clinic	98,47%	79,65%	76,92%	80,31%	78,99%
Evaton Main Clinic	99,23%	89,98%	86,18%	87,30%	87,61%
J Heyns CHC	98,22%	91,88%	82,03%	88,98%	86,68%
Osizweni Clinic	95,40%	57,99%	59,04%	57,93%	58,89%
Retswelapele Clinic	98,85%	90,18%	82,28%	83,34%	84,70%
Ratanda CDC	99,70%	94,50%	87,52%	94,25%	91,50%
Usizolwethu Clinic	99,22%	89,93%	81,15%	90,11%	86,46%
Deelkraal Clinic	97,90%	86,77%	82,63%	86,40%	85,10%
Khutsong East Clinic	99,70%	87,80%	86,16%	86,38%	86,80%

Challenges, reasons and proposed measures implementation

Challenges	Reasons	Remedial Actions	Time Frame/Progress
Non availability of AED pads in Deelkraal and Khutsong east clinics in the Westrand district	Incompatible AED pads supplied by the service provider	New orders made and delayed delivery of the correct AED pads after assessment	January 2023
Non availability of the AED gel at Boitumelo clinic in Sedibeng district during assessment	AED pads displaced and discovered after the assessment	Challenge corrected, and strict daily monitoring of emergency equipment and drugs on the checklist	RESOLVED
Non - availability of AED pads at	Lack of follow-up with Supply chain	The order of AED pads received by clinics	RESOLVED

Challenges, reasons and proposed measures implementation

Challenges	Reasons	Remedial Actions	Time frame/Progress
Dysfunctional Defibrillator - due to unavailability of battery and pads. Non availability of ECG electrical connection cords/ plugs at Evaton main clinic	Delayed delivery of orders by SCM Lack of robust follow-up by Ops manager	Matter escalated to CD, PO of orders created and awaiting delivery	January 2023
Non availability of functional defibrillator and pads in Ratanda , Diehoek and Retswelapele clinics - Sedibeng district	Non follow-up on orders made by the Ops managers Poor supervisory and managerial skills	Awaiting orders made To receive sponsored AEDs from National office Letter of reprimand issued	January 2023
Non availability of oropharyngeal airway, Nasal prongs Pead's, Suturing material Suction catheter	Not ordered. Poor supervisory and management skills by Ops manager	Urgent order made and delivered. Sub-district manager to intervene on the	RESOLVED



Main/stubborn problems identified

Challenge	Remedial efforts
Clinical management of patients record	Weekly audits of random selection of patients record. Continuous refresher training of staff on ICSM Institute consequence management Digitisation of patients record started with Hospitals and CHCs
Infrastructure	Prioritisation of critical clinics on the plan Assistance from Partners
Clinical outputs	Campaigns, robust tracing of defaulters, intensify screening and referral, working together with programme managers, daily health talks in clinics, Use of Open days,
BLS training	Drs teaching nurses in clinics with patients resuscitation methods and operation of AEDs
Clinical guidelines	Using the draft clinical guidelines temporarily
ICT Challenges-Network connectivity	Budget for Routers

Low Scoring Facilities Progress 2015 to Date

- Appointment of Ops managers in some low scoring facilities
- Appointment of Sub-district quality managers QA coordinators.
- Fully fledged appointed PPTICRM and regular support visit to the clinics
- Regular Provincial ideal clinic meetings and Quarterly reviews.
- Inclusion of the IC monthly progress report in sub-district, district, Provincial presentations and discussions
- Clustering of clinics per sub-district to benchmark on each other
- Clustering of districts with hospitals to assist and support surrounding clinics
- Involvement of the support programmes, eg, SC, infrastructure, Pharmacy, clinical programmes in all the meetings.
- Assistance from the Partners and participation of ward councillors

Functionality of PPTICRM

- Provincial PPTICRM appointed .
- District PPTICRM appointed by District managers, composed of SCM, Pharmacist, Infrastructure manager, DHS manager, Programme manager, Environmental health manager, Asset manager, QA manager/ IC champion, QA subdistrict coordinators, DHIS manager,
- The PPTICRM review the appointments annually and submit to Provincial office.
- The District PPTICRM participate in the monthly District meetings as well as in Quarterly reviews
- The Framework is calibrated before the assessments are undertaken
- Conduct of all the clinics in their districts
- Managers give feedback after each assessment on the area of his/her responsibility to the clinic staff

Functionality of PPTICRM continued

- The QIP is then opened to look at failed elements and allocate timeframes on each others responsibilities
- Progress report is given on each monthly meetings held with the district manager
- In other districts, Ops managers are called to district managers office to give account of the failed elements
- Other Ops managers are issued with reprimand letters where mismanagement has been identified
- The Provincial meeting with the teams takes place twice a year.
- Quarterly meetings with QA Managers are conducted at a Provincial Level.
- Benchmarking of districts PPTICRM with each other to support, learn and implement the best standards practices
- PPTICRM having a relationship with hospitals within their clusters for support



Sample Picture of PPTICRM



Critical success factors

- The QIPs are used as a working tool in clinics to correct the challenges on daily basis
- Each service area in the clinics has an IC checklist posted on the wall to use on daily basis
- There is a delegated staff member in the emergency area to tick the availability of items on the checklist daily
- Ideal clinic is a standing agenda item in all the meetings taking place in the Province
- On the Agenda items of the MEC for presentation to legislature
- Gauteng has 95 number of PHC clinics that received certificates of compliance from OHSC

Infrastructural Progress 2015 to date

Districts	# Facilities upgraded	Facilities Upgraded	Facilities built
Tshwane	11	Jubilee Gateway,Dewagendrift,Rayton,Zithobeni,Kekana Gardens,Block JJ.Kgabo CHC and Zamile	Mandisa Shiceka Kekanastad
Westrand	25	Fanyana Nhlapo, Luipaardsvlei,Wedela,Zuurbekom,Glenharvie,Khut song South,Makilegwete,Kokosi,Kromdraai,Deurkraal,T husanang,Welverdient,Venterspost,Kocksoord,Yar ona.Odirileng Maponya,PJ Maree,Thusong,Elandsfontein. Bekkersdal West,Krugersdorp Central and Deelkraal	Greenspark, Mohlakeng CHC,Khutsong West,
Ekurhuleni	26	Northmead , Daveyton main, Endayeni ,Andries Raditsela, Ramokonopi CHC, Crystal park, Daveyton East, Ethafeni,Joy,Lethabong,Germiston ,Phillip Moyo CHC	Tsietsi,Khumalo ,Esangweni CHC,Dukathole,Tamaho,Palmridge.Katlehong North,Selope Thema,Crystal Park,Motsamai,Tswelopele,Ethafeni,Itereleng,Vosloorus Poly Clini, VillaLiza Clinic
Sedibeng	8	Sebei Motshoeneng, Dr Helga Kuhn, Jameson Park, Ratanda main, Ratanda ext 23,	Zone 17



Infrastructural Progress 2015 to date

Districts	# Facilities upgraded	Facilities Upgraded	Facilities built
Johannesburg	38	<p>OR Tambo upgraded to CHC Ebony Park upgraded to CHC</p> <p>Florida, Westbury. Claremont, Orchards Itireleng, Mofolo, Zola upgraded to 24hr accident and emergency</p> <p>Orchards, Florida</p> <p>Lenasia clinic upgraded to 24hr</p> <p>Mayibuye, Midrand west, Bophelong , Mpumelelo Sophiatown,Helderkruin, Florida, Weltevredenpark.</p> <p>Nokuphila, Zondi, 4th avenue, Thoko ngoma East bank, Eiselen,Kibler park, south hills,Glenanda,</p> <p>Crown Gardens,Besvalley Freedom Park, Eldorado ext9. Lolly 2, Weilers farm</p>	<p>Riverpak, Ennerdale Ext 8 with MOU Finetown Noordgesig</p>
TOTAL	108		

Budget allocation for District and Provincial Transport

- All Gauteng government departments has a lease agreement with Government garage for car rentals
- The rental money falls within Goods and services component on the demand plans
- The districts have sufficient fleet to provide services



GAUTENG
PROVINCIAL GOVERNMENT
REPUBLIC OF SOUTH AFRICA

GGT2030
GROWING GAUTENG TOGETHER

THE END

THANK YOU